Does your child have special educational needs and/or disabilities?

Do you need

- Someone to talk to?
- Information about the education, health or social care system?
- Help to approach your child’s school, or attend a meeting?
- Help to put your views across?
- Help with special needs paperwork?
- Information about other sources of help and advice?
- Advice about exclusion from school?

**Then SENDIASS can help you!**

**Who we support**

- Children and young people up to the age of 25 with special educational needs and disabilities
- Parents of children and young people up to the age of 25 with special educational needs and disabilities

**How can we help you?**

- To understand and write reports and letters
- With the Statutory Assessment process for an Education, Health and Care Plan (EHCP)
- With annual reviews
- Support with the conversion of a statement to an EHCP
- Support in meetings with school, college or early years setting
- Support in meetings with education, health and social care professionals
- To explore different options open to you for your child/young person’s education
- Signpost to other organisations and support groups
- Promote disagreement resolution where communication with a school or Local Authority is breaking down
- To explain the right of appeal through the SEN Tribunal system
- Support if your child/young person is at risk of, or has been excluded from school

**We can support you from your initial concerns that your child may have SEN through to requesting and maintaining an Education, Health and Care Plan or statement.**

**We aim to**

- Encourage co-operative working to ensure that children and young people’s individual needs are met
- Help children and their parents or carers, and young people express their views
- Provide information and support to enable parents, carers, children and young people to make informed choices for their child or themselves

**We can provide impartial information, advice and support relating to all aspects of SEN and Disabilities, including Health, Social Care, and Personal Budgets.**
Is this service confidential?
YES! We will not share your information with anyone outside SENDIASS unless you tell us we can. The only exception to this would be if we have a specific concern about a child’s safety.

What do we mean when we say that this service is impartial?
The information, advice and support that we offer are firmly based in the law and the SEND Code of Practice.

We provide unbiased information and advice about the Wokingham Borough Council’s policies and procedures and about the policy and practice in local schools and other settings.

Can we support the parents and young person at the same time?
Yes. We will often work with parents and children/young people together. Sometimes we will work with them separately. When we do this the same confidentiality rules apply.

HELPLINE
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For more information about this service visit:
www.wokingham.gov.uk/lo
Search for SENDIASS

Wokingham
Special Educational Needs and Disabilities Information, Advice and Support Service

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