

Early Help Offer

Wandsworth Early Help Offer provided targeted support to families with early identified needs, this work is carried out by a range of service from across the Local Authority, Health Services and Voluntary and Communities Group. Services will work together and with a family to develop a single plan that support improved outcomes for the child and family.

Area Lead

0-4 years Early Years (including Children’s Centres and Health Visitors)	5-11 years Thrive Together	12-19years (25 with SEND) Youth Services
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Presenting Issues – Service Response (some services will appear under more than one heading)

Health#	Mental Health#	Family Support#	Parenting Programmes#	SEND#	Education#	Domestic Violence#	Financial Hardship#	Gangs and Exploitation#
<ul style="list-style-type: none"> • Thrive Online • Health Visiting • School Nursing • Family Nurse Partnership 	<ul style="list-style-type: none"> • Thrive Online • CAMHS Access • Spectra • Generate • School and Community Educational Psychology Service • Place2Be • Newpin • Young Carers • Early Help Pathway Team • Catch 22 • Spectre 	<ul style="list-style-type: none"> • Thrive Online • Thrive Together • Contact • Wandsworth Independent Advisory Support Service • Wandsworth Bereavement Service • Wandsworth Mediation Service • Young Carer • Children’s Centres 	<ul style="list-style-type: none"> • Thrive Online • Groupwork and Parenting Service • Children’s Centres • Health Visitors • Contact • School and Community Educational Psychology Service 	<ul style="list-style-type: none"> • Thrive Online (Local Offer) • Thrive Together • Contact • George Shearing Youth Services • Generate • Wandsworth Independent Advisory Service • Seward Road • CDC 	<ul style="list-style-type: none"> • Thrive Online • Connexions Personal Advisors • Education Welfare Service • School and Community Educational Psychology Service • Early Help Pathway Team 	<ul style="list-style-type: none"> • Thrive Online • One Stop Shop • Victim Support • Thrive Together • Early Help Pathway Team • Youth Services • Groupwork and Parenting Service 	<ul style="list-style-type: none"> • Thrive Online • Thrive Together • Food Banks • Salvation Army • Keep Well Keep Warm • Christians Against Poverty • Salvation Army 	<ul style="list-style-type: none"> • Thrive Online • Behavioural Early Intervention Team • Targeted Youth Services • Youth Offending Team

#when targeted work with families has concluded but families would like early help support to keep in touch then our **'Thrive in Touch'** service will stay in contact whatever the original presenting issues were.

Service Descriptions

Thrive Online

Thrive Online is a directory of services available to families online. It provides free information and advice on childcare, education, family support, health and activities for children and young people aged 0-19 years (up to 25 for young people with special needs or disabilities). This is available through the website www.wandsworth.gov.uk/thriveonline

Thrive Online also offer phone support to families by giving advice, signposting and support to families about services and support that they can access for themselves and their children when there are early or statutory needs for a child and their family.

Thrive in Touch

When targeted work with families has concluded but families would like early help support to keep in touch then our Thrive in Touch Service will stay in contact with a family, whatever the original presenting issues were. Thrive in Touch will keep in contact with families and key transitions point in a child's live.

Health Visiting

The Health Visiting Service, provided by Central London Community Healthcare NHS Trust, provides support and advice to all Wandsworth resident children aged 0-5 years old and their families. They promote health, detect problems early, prevent accidents and ensure immunization

School Nursing

The school health team is a mixed team of nursery nurses, staff nurses and specialist practitioner school nurses.

The team supports school aged children, young people and families with their health needs. The team also supports teachers and schools to manage health needs and the healthy schools programme.

Family Nurse Partnership (FNP)

The Family Nurse Partnership is an intensive, structured, home visiting programme.

This service is available to first time mums and dads under the age of 20 years

CAMHS Access

This is a multi-disciplinary service providing a specialized service for children and young people with severe, complex and persistent mental health disorders. It provides a comprehensive (Tier 3*) assessment and treatment service.

This service is for children and young people up to the age of 18 registered with a Wandsworth GP, their families and/or carers across the borough, focusing on those with severe and enduring mental health problems.

If you want a referral to CAMHS, you need to contact the [ACCESS Child and Youth Mental Health Service](#) who are the single point of referral, providing access to help for children and young people in Wandsworth up to the age of 18 years, who may have mental health needs.

Spectra

SPECTRA has been commissioned to deliver sexual health services via an Outreach, Prevention and Engagement Programme in Wandsworth to support identified vulnerable/high risk individuals who meet the qualifying criteria. Services include counselling, mentoring, group work, 121 in-depth support, outreach, HIV testing and STI screening. Work includes; sex and sexual health, healthy relationships challenging unhealthy gender roles, consent, self-esteem/healthy self, pornography/exploitation, sexual bullying. They will work with children from 13 years of age.

Generate

Generate's mission is to create better days and better lives for people with a learning disability by working together with them and the people who know them well. It is our intention to provide purpose, develop independence and encourage connections through people, places and activity.

Generate's youth groups are for children and young people aged 11-25 years old. (They also offer services to people over 25, visit their website for more information.)

School and Community Educational Psychology Service (SCEPS)

Place2be

The Place2Be in schools, offers a range of services to support children's wellbeing.

This service works with children and young people from 5 to 11 years old, their parents and carers and other support networks to improve their lives.

Newpin

Family Action Newpin- provides long term therapeutic support for parents suffering from depression or other mental health issues, who have a child under 5.

Newpin provides family Play sessions, Mellow Parenting programme, Therapeutic support, opportunities to learn through play with your children and practical advice on all aspects of day to day life with a child/ren.

Newpin helps parents make a positive change and break disruptive cyclical behaviours, families can attend the service for up to 3 years.

Young Carers

Family Action Young Carers Service - The Wandsworth Young Carers Project aims to ensure that young carers receive support and have the opportunity to have a break from caring to meet children and young people with similar circumstances. The project works with children and young people aged 5-18 years who provide care (physical and/or emotional) for a family member who has a physical disability, mental illness, serious illness, drug/alcohol dependency or HIV/Aids.

Early Help Pathway Team

The Early Help Pathway team receive contact when they do not meet threshold for statutory services (Level 3&4 on the continuum of need) but have complex early help needs (Level 2 on the continuum of need). The Early Help Practitioner then undertakes short term direct work with families to assess the early help services needed to offer the best support this could look like the following:

- Organising a TAC with the existing network to review the current plan or to invite a new network of support to ensure the family have a clear plan.
- Where the IPOC (Initial Point of Contact has not been successful in contacting the family we will seek consent from the family. Then fast track where appropriate to an early help service.

- Some families may need support over 6 weeks as they may have more complex needs. This ensures that a full assessment of these needs are carried out and the family have the correct and most appropriate early help services in place to meet all their needs. These needs are the following: History or current domestic violence, Child mental health, Parental mental health which is not supported, Neglect, Substance misuse, Young carers

Once the families needs of support have been assessed The Early Help Practitioner will broker the family to the appropriate early help service and then closed to the Early Help Pathway Team.

Thrive Together

The Thrive Together offers direct and practical support to families within the borough of Wandsworth. This is a multi-agency team who share information across different government departments. The team supports families in need of specialist support to overcome problems.

Thrive Together offer a specialist team who are prepared to; come to a families home; listen to what the family have to say; and work with the families to try and over come the problems that have been identified

Children's Centres

Children's Centres provide a welcoming space where you and your child can have fun and learn; learning to play creatively with your child; spending quality time together with your child; improving your parenting skills by attending various programme's and sessions; accessing training courses to assist you in getting back to work; making friends with other parents and carers; getting support with life problems.

Contact

This service is for parents/carers of children with disabilities and special needs. Contact provides support and advice about anything and everything that affects child with SEND and their families- from medical conditions to healthcare, holidays and higher education.

Wandsworth Independent Advisory Support Service (WIASS)

WIASS provide confidential, impartial, information, advice and support to parents/carers, children and young people (aged 0-25) on special educational needs and disability (SEND).

WIASS is part of the national Information, Advice and Support Services Network (IASSN for SEND). All WIASS staff are legally trained on special educational needs and disability law by Independent Parental Special Educational Advice (IPSEA).

Wandsworth Bereavement Service for Children and Young People

The Wandsworth Bereavement Service for Children and Young People provides one to one bereavement counselling for parents/carers, children and young people. This is for residents who live in the borough of Wandsworth, or for those attending schools or local services in the borough.

The service can be used by anyone who; has been bereaved; has experienced other major losses; or is facing an anticipated death.

Groupwork and Parenting Service (GAPS)

The Groupwork and Parenting Service (GaPS) co-ordinates, promotes, quality assures and evaluates the delivery of parenting and domestic abuse groups across the Borough. These are run termly in a range of venues.

Groups are for families living in the borough with priority given to those needing additional support. There are also evening parenting groups for fathers and in community languages when possible, including Somali, Urdu and Polish languages.

Local Offer

Information for children and young people aged 0 - 25 years with SEND and their families, living in Wandsworth. The information can be found on the Family Information Service <http://fis.wandsworth.gov.uk/kb5/wandsworth/fsd/localoffer.page?familychannel=1>

Unique Youth at the George Shearing Centre

Unique Youth, is a specialist after school club, run at the George Shearing Centre. Referrals are taken from parents/carers or social workers and then either a home visit is arranged or if the parent/carer prefers a visit to the Centre is organized. Unique Youth is for young people aged 13-25 years old with severe learning disabilities and complex needs.

Siward Road

The Early Years Centre at Siward Road offers a wide range of services for children who are under five with a SEND or an emerging needs, and for families needing childcare, holiday or after school care and practitioners working with children under five needing advice and guidance. They offer; Advisory &

Inclusion Service; After School & Holiday Play Centre Service; Child-minding Service; Clinical Psychology; Contact; Early Support; Portage; Parent & Child Development; Specialist Nursery; Speech & Language

CDC Children's Development Centre

This team offers specialist advice and treatment for children and young people from 0 to 16 years of age with potential or actual developmental problems. This means their physical or skill development is not the same as others in their age group. Young people up to 18 are treated if they are referred before they are 16.

The team includes; Consultant Pediatricians, Clinical Psychologists, Occupational Therapists, Speech Therapists and Physiotherapists.

Who work in partnership with families to; improve the quality of the child or young person's life and to enable them and their family to make informed decisions and choices.

Youth Services Offer

Provide a wide range of support and opportunities for disadvantaged or vulnerable young people between 10-19 years (up to 25 for young people with additional needs). The service is made up of a number of teams Community Development and Delivery, Early help Pathway Key Work, Connexions Education and Employment and Youth Justice.

Education Welfare Service

The Education Welfare Service aims to help young people to make the most of school. This service is for parents and carers. They help by providing information and guidance on how to get your child, to school on time; to attend regularly; to recognize signs of non-attendance; and they will explain the parent's legal duty to make sure their child attends full time education. The service is also responsible for advice and licensing arrangements for children and young people who want to work.

One Stop Shop

This service provides a drop in meeting place for those experiencing domestic violence and abuse in the borough.

This service provides information about; legal options, including advice regarding injunctions; support with relocation and housing issues; and advice and support for victims, to ensure the best possible solution; and will also advise professionals on how to support children and families experiencing domestic violence.

Victim Support

Victim Support Wandsworth is a local charity that helps all victims and witnesses of crime within the Wandsworth Borough. They offer a free, confidential and non-judgmental service providing practical and emotional support. The crime does not have to have been reported to the police.

This service is for anyone who has been a victim or witness of crime living in Wandsworth. The service offers; emotional support – to help you deal with the personal effects of crime; information – many people find the criminal justice system complicated and confusing. Victim Support aim to give you the information you need to help make sense of what you've been through and to make the right choices; and practical help – from help with filling in forms through to helping improve your home security. Victim Support Wandsworth also offers a flexible approach to support services for children aged 4-17.

Food Banks

The Trussell Trust is a charity that provides food banks across the UK in partnership with churches and communities.

Each food box that they provide includes at least three days of nutritionally balanced, non-perishable food. Trussell Trust foodbanks provide a minimum of three days emergency food and support to people experiencing crisis in the UK for reasons including; redundancy; to receiving an unexpected bill on a low income

Keep Well Keep Warm

As part of the [Keep Warm Keep Well](#) initiative, [Leonard Cheshire](#) at Randall Close has a budget that can support families who are struggling to keep warm and to keep children healthy. This is a year-round service.

If you know of a family who need this help, you can contact Leonard Cheshire with their details and they will conduct a visit at the family's home to assess what equipment the family might need. This could include; food, kettles, microwaves, heaters, blankets and toys.

Christians against Poverty

Christians Against Poverty is a charity that gives free debt help to anyone in debt and also runs other projects such as the CAP Money course. This includes; Home Visits (a debt coach and support worker from the centre will visit you in your own home), An effective budget (trained debt counsellors work out a realistic budget for the client which priorities essential bills. Our CAP HQ team will negotiate affordable payments with each creditor, CAP Plan (the clients pays weekly, fortnightly or monthly into the CAP plan which acts like a simple bank account to cover all bill and debt repayments), Assistance for those in severe debt, Debt Free (a client is supported by CAP until they debt free).

Salvation Army

The Salvation Army provides a service to support those in the community who are vulnerable.

They offer support with finding employment, sourcing goods for the home including furniture, white goods and other amenities that may be needed. They provide holiday activities for families on a low income. Salvation Army also offer free meals during the Christmas period as well as in the week for the elderly and food hampers to those families who are on a low income.