Are you 60 or above?

Do you worry about what would happen to the person you care for, if something was to happen to you?

What would happen if you couldn’t get back to the person you care for?

How would they manage?

The CESS Emergency Card is designed to alert people, in the event of an emergency, that you are a Carer and that someone depends on you.
**What is the Carers Emergency Support Scheme?**
The Carers Emergency Support Scheme is designed to give you peace of mind when you are away from the person you care for. It provides you with a pocket sized card that you carry, that can be used if you have an accident, are taken ill, or cannot get back to the person you care for. It is there to alert others that there is someone needing support who relies on you.

**Who is the scheme for?**
- Carers aged 60 or over
- looking after someone who lives in the borough of Wandsworth
- who could not manage without help
- would be at risk if the Carer was unable to get back to look after them.

**Why register with the Carers Emergency Support Scheme**
Everyone values their independence, even if someone depends on you. It is when the unexpected happens that you need a service you can rely on to promptly provide support at home for the person you care for. The service is designed to give you that added peace of mind.

**How does it work?**
The Carers Emergency Support Scheme Worker from Wandsworth Carers’ Centre will meet with you to work out your Emergency Plan. The Emergency Plan will then be held by Wandsworth Borough Council to be accessed and activated in the event of an emergency.

You will be given a pocket sized card to place in your purse/wallet that, in the event of an emergency, will alert people that you are a Carer and that someone depends on you.

On the card there will be your personal Registration Number and the telephone number of Wandsworth Emergency Control Centre, which operates **24 hours per day, 7 days a week, 365 days a year**.

**What happens in an emergency?**
The Wandsworth Emergency Control Centre operators will respond by following the instructions in your Emergency Plan which may mean contacting a friend, relative or an emergency support provider.

**What if I don’t know of anyone to support the person I care for in an emergency?**
There is an emergency support service which can offer support for up to 48 hours in the cared for person’s home. After 48 hours, they will help plan for long term cover if required.

**How much does it cost?**
There is no cost to Carers.

**How do I register with the CESS?**

**STEP ONE**
Contact Wandsworth Carers’ Centre... to arrange an appointment with the Carers Emergency Support Scheme (CESS) Worker.

**STEP TWO**
Draw up your Emergency Plan... with the Carers Emergency Support Scheme Worker. This will involve discussing with you what would happen in different emergency scenarios, talking about the needs of the cared for person and access arrangements to the home of the cared for person.

**STEP THREE**
Finalise any practical arrangements... Which includes talking to those you have nominated as your emergency contacts, arranging for them to hold keys if need be, or installing a key safe at the cared for person’s home.

**STEP FOUR**
Receive your Emergency Pack... which will include your Emergency Card with your personal Emergency Card Registration Number on it.

**STEP FIVE**
Start carrying your card... and remember to notify Wandsworth Carers’ Centre of any changes to your circumstances.

For more information please contact Wandsworth Carers’ Centre on 020 8675 0811 or 020 8877 1200
“Knowing that at least there would be help in such a situation goes some way to ease my mind”

“Very confident that someone would take care of him if an emergency should arise”

“It is a useful scheme. I hope it never needs to be used, but it is useful to know it is there”

“I feel that the service is 100% and makes me feel safe knowing I have it”