Safeguarding is everyone’s responsibility.
If you are worried that a child or adult with care and support needs is at risk of harm, it is your duty to raise a safeguarding concern:

For a Child in Waltham Forest contact the Multi-Agency Safeguarding Hub (MASH)
T: 020 8496 2310 or 020 8496 3000 (out of hours)
www.walthamforest.gov.uk/service-categories/child-protection

For an Adult in Waltham Forest with care and support needs contact Adult Social Care
T: 020 8496 3000 E: WFDirect@walthamforest.gov.uk
www.walthamforest.gov.uk/service-categories/adult-social-care

What you should have in place to help keep children and adults safe:

Safer Staffing and Volunteers: Safe practices are in place and used to recruit and induct staff and volunteers to help them carry out their duties safely.

Protecting children, young people and adults at risk: Measures are in place to protect those who have been identified as being at risk of abuse and neglect.

Preventing and responding to bullying: Policies and procedures in place to ensure service users/members, staff and volunteers are safe from bullying.

Running Safe Activities and Events: Ensuring that all activities and events are safe and risk assessed.

Recording and Storing information: Personal or sensitive information is recorded appropriately and stored securely in line with statutory guidance.

Where to go for more information:

London adult protection procedures: www.londonadass.org.uk/safeguarding/
London child protection procedures: www.londoncp.co.uk
NSPCC 24 hours helpline: for advice about safeguarding children or adults 0808 800 500
Community Waltham Forest: 020 3893 9790 www.communitywalthamforest.org
Strategic Partnerships: www.walthamforest.gov.uk/strategicpartnerships

Good practice resources

NCVO: www.knowhownonprofit.org/people/volunteers/keeping/safeguarding-volunteers#
NSPCC: www.nspcc.org.uk/services-and-resources/research-and-resources/2017/safe-network-standards/
Safeguarding in health: www.myguideapps.com/nhs_safeguarding/default/index.html