

**Accessibility features** allowing users to change screen and text colours and text size.

**A portal** where users can register to create an account. Service providers and partner organisations can also register to create and update information.

**Google translate** to translate the site into different language.

Information on services and information by **age ranges**

**Searchable directory** containing organisations, services and support with a free text search of the whole site, including pages, find services, advice and guidance and related links.

**Category subject pages** containing background information about the different services areas

From the **Feedback** tab you can submit enquires, feedback or requests. This Feedback tab is linked to the Walsall Local Offer email at [LocalOffer@walsall.gov.uk](mailto:LocalOffer@walsall.gov.uk).

**Introduction section**

Walsall's Local Offer sets out information on what is available for children and young people from birth to 25 years in one place and covers universal, targeted and specialist provision for children, young people and their families.

Walsall's Local Offer aims to make it clearer what you can expect from a range of local agencies. You can search what information is available by click on the Category Boxes above (e.g. Education, Learning and Employment).

Know what you are looking for? Search our database above of services, organisations, news articles, events, useful resources, and downloadable files.

Searching for key words instead of sentences will improve your results. For example, you might start a search for "EHCP" or "Health visiting".

**WE NEED YOUR HELP PLEASE!** - Walsall's Local Offer is continually developing and we want you to tell us about the services and support that you think should be included in the Local Offer. We will regularly update and make changes based on your feedback.

To get involved, please send your feedback and comments through the 'Feedback' tab above or email [LocalOffer@walsall.gov.uk](mailto:LocalOffer@walsall.gov.uk) and have your say!

#### Useful Information

What are Universal, Targeted and Specialist provision for children, young people and their families? What do universal provision? These are often the services that are available to all children and young people, and their families, in Walsall. They can be accessed without needing any specialist resources or assessment. What is targeted provision? These are services for children and young...

#### What is the Local Offer?

The Local Offer is a Local Authority's publication of all the provision they expect to be available across education, health and social care for children and young people in their area who have SEN or are disabled, including those who do not have Education, Health...

**Useful Information** Links to Advice & Guidance pages

**External Links** Links to external and 3rd party websites

**Related Links** to other Site Pages or Landing Pages

**Downloads** Links to Media Manager Documents, Reports, Leaflets, PDF files, etc.

**Related Services** Links to records within the Service Directory

