



Feedback received on Walsall's Local Offer Resource - April 2017

What you said

1. Is the information presented friendly and understandable?

Very easy to use website, you don't need to waste time understanding the website. The website site is easy to use and presented well

2. What do you think of the information provided?

Very easy to find information, using different categories of ages makes it very useful.

3. "Search" Option on the website. Can you find what you want to search for? If not what have you not been able to find?

Yes I found what I searched for, but could do with more information on the different webpages.

4. General look of how the Local Offer information is presented

I think it good but could do with more information, very good use of primary colours make it easier to see.

Maybe you could add a way to go back to the front side of the website in terms of the first page you go on when you click the link.

5. Do you have any additional information suggestions? For example is there missing information in your view from Walsall's Local Offer

No comments received

What we did

A. We have included a "Related Link" option to each category page (i.e. Health and Well being, Early years, etc) so you can return back to the home page by linking on the "Related Links" tab in the right hand side of each category page. We continue to explore ways to support accessibility to the site and welcome any suggestions or comments which can be shared with us through the Feedback tab on the home page or by emailing Localoffer@walsall.gov.uk .

B. We continue to receive, collated and upload new information received from a range of sources. If you provide like to see more information on a particular service or team in Walsall please let us know through the Feedback tab on the home page or by emailing Localoffer@walsall.gov.uk Please keep checking in on the Local Offer, we hope you will find it an useful resource.