

# **Sunderland Community Hub Guide:**

How to use shortlists

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## Introduction

The Sunderland Community Hub is supported by Sunderland City Council and Together for Children.

It provides online information for Sunderland residents about services, organisations, activities and events that are available in the local area.

The site has been split into x3 main categories and the information provided can feature in any or all of these:

1. **Family** – services and activities for children and families
2. **Local Offer** – supporting children and families with special educational needs and disabilities
3. **Adults and Older People** – services and activities for adults and older people

The purpose of the hub is to:

- Provide useful information and advice online that can be accessed any time, so people can make informed decisions to meet their needs
- Provide services and organisations the opportunity to publish their information for free
- Provide links to other websites or national organisations where they will be able to access further information and advice relevant to them

## Using Shortlists

- You can use the shortlist to keep information you might want to read later, whilst still browsing

The screenshot shows the Sunderland Community Hub website interface. At the top, there is a navigation bar with links for 'Home', 'Categories', 'You said - We did', 'What's On', 'Help', and 'Contact Us'. A search bar is prominently displayed with the text 'Residential Care' entered. Below the search bar, the search results are listed under the heading 'Search Results'. The results are sorted by 'Name' and include four entries: 'Alexandra View Care Centre', 'Archers Court', 'Ashbourne Lodge Care Centre', and 'Ashlea Lodge Care Home'. Each entry provides the name, address, and phone number, along with a green 'Add to My Shortlist' button. On the right side of the search results, there are filters for 'Category' (Residential Care), 'Local Offer age bands' (5-10, 11-16, 16-18, 18-25), 'Local Offer provision type' (Targeted, Universal), and 'Postal location' (SR4, DH4).

- You can add as many services as you want by clicking on 'Add to My Shortlist'

The screenshot shows the Sunderland Community Hub search results page. The header includes the council logo, navigation links, and a search bar. The search results are sorted by name and show four care centres. The 'Add to My Shortlist' button for the first result, Alexandra View Care Centre, is highlighted with a red circle. The right-hand side of the page features filter options for category, local offer age bands, local offer provision type, and postal location.

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My Account | Accessibility

## Sunderland Community Hub

Home Categories You said - We did What's On Help Contact Us Suggest a Service

0 My Shortlist

Keyword(s) Place name or postcode Residential Care Search Clear Search

Home / Adults and Older People / Choosing somewhere to live / Residential Care / Residential Care - Search Results

### Search Results

Sorted by: Name + Add all to My Shortlist Show results on map

**Alexandra View Care Centre**  
Lilburn Place, Southwick, Sunderland, SR5 2AF  
0191 549 6331  
**+ Add to My Shortlist**

**Archers Court**  
Archer Road, Sunderland, SR3 3DJ  
**+ Add to My Shortlist**

**Ashbourne Lodge Care Centre**  
The Cedars, Ashbrooke, Sunderland, SR2 7TW  
0191 565 1537  
[Website](#) **+ Add to My Shortlist**

**Ashlea Lodge Care Home**  
Hylton Road, Sunderland, SR4 7AB

**Category**  
Residential Care

**Filter by**

**Local Offer age bands:**

- 5-10 (Primary School) (1)
- 11-16 (Secondary School) (1)
- 16-18 (Transition into Adulthood) (1)
- 18-25 (Young Adults) (2)

**Local Offer provision type:**

- Targeted (1)
- Universal (1)

**Postal location:**

- SR4 (7)
- DH4 (7)
- ... (7)

- To view your shortlist use 'My Shortlist' link at the top of the page

The screenshot shows the Sunderland Community Hub search results page with the 'My Shortlist' link in the top right corner highlighted with a red circle. The search results are the same as in the previous screenshot, but the 'Add to My Shortlist' buttons have been replaced with 'Remove from My Shortlist' buttons. The 'My Shortlist' link now shows a count of 3 items.

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## Sunderland Community Hub

Home Categories You said - We did What's On Help Contact Us Suggest a Service

3 My Shortlist

Keyword(s) Place name or postcode Residential Care Search Clear Search

Home / Adults and Older People / Choosing somewhere to live / Residential Care / Residential Care - Search Results

### Search Results

Sorted by: Name + Add all to My Shortlist Show results on map

**Alexandra View Care Centre**  
Lilburn Place, Southwick, Sunderland, SR5 2AF  
0191 549 6331  
**- Remove from My Shortlist**

**Archers Court**  
Archer Road, Sunderland, SR3 3DJ  
**- Remove from My Shortlist**

**Ashbourne Lodge Care Centre**  
The Cedars, Ashbrooke, Sunderland, SR2 7TW  
0191 565 1537  
[Website](#) **- Remove from My Shortlist**

**Ashlea Lodge Care Home**  
Hylton Road, Sunderland, SR4 7AB

**Category**  
Residential Care

**Filter by**

**Local Offer age bands:**

- 5-10 (Primary School) (1)
- 11-16 (Secondary School) (1)
- 16-18 (Transition into Adulthood) (1)
- 18-25 (Young Adults) (2)

**Local Offer provision type:**

- Targeted (1)
- Universal (1)

**Postal location:**

- SR4 (7)
- DH4 (7)
- SR5 (6)

- You can easily remove any service from your shortlist by clicking on 'Remove from My Shortlist'

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My Account | Accessibility

## Sunderland Community Hub

Home Categories You said - We did What's On Help Contact Us Suggest a Service

3 My Shortlist

Keyword(s) Place name or postcode Residential Care Search Clear Search

Home / Adults and Older People / Choosing somewhere to live / Residential Care / Residential Care - Search Results

### Search Results

Sorted by: Name + Add all to My Shortlist Show results on map

**Alexandra View Care Centre**  
Lilburn Place, Southwick, Sunderland, SR5 2AF  
0191 549 6331  
**Remove from My Shortlist**

**Archers Court**  
Archer Road, Sunderland, SR3 3DJ  
**Remove from My Shortlist**

**Ashbourne Lodge Care Centre**  
The Cedars, Ashbrooke, Sunderland, SR2 7TW  
0191 565 1537  
[Website](#) **Remove from My Shortlist**

**Ashlea Lodge Care Home**  
Hylton Road, Sunderland, SR4 7AB  
0191 549 6331

**Category**  
Residential Care

**Filter by**

**Local Offer age bands:**

- 5-10 (Primary School) (1)
- 11-16 (Secondary School) (1)
- 16-18 (Transition into Adulthood) (1)
- 18-25 (Young Adults) (2)

**Local Offer provision type:**

- Targeted (1)
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**Postal location:**

- SR4 (7)
- DH4 (7)
- SR5 (6)