

# **Sunderland Community Hub Guide:**

How to a search with categories

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## Introduction

The Sunderland Community Hub is supported by Sunderland City Council and Together for Children.

It provides online information for Sunderland residents about services, organisations, activities and events that are available in the local area.

The site has been split into x3 main categories and the information provided can feature in any or all of these:

1. **Family** – services and activities for children and families
2. **Local Offer** – supporting children and families with special educational needs and disabilities
3. **Adults and Older People** – services and activities for adults and older people

The purpose of the hub is to:

- Provide useful information and advice online that can be accessed any time, so people can make informed decisions to meet their needs
- Provide services and organisations the opportunity to publish their information for free
- Provide links to other websites or national organisations where they will be able to access further information and advice relevant to them

## Search with Categories

- Click on the category which interests you

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# Sunderland Community Hub

Home Categories ▾ You said - We did What's On Help Contact Us

Suggest a Service

0 My Shortlist

Keyword(s)  Place name or postcode  Search

**Families**  
Services and activities for children and young people

**Local Offer**  
Supporting families and children with special educational needs and disabilities

**Adults and Older People**  
Services and activities for adults and older people

Disabled Children's Register

Supported by: Sunderland City Council together for children SUNDERLAND

makeitsunderland.com  
seeitdoitsunderland.co.uk  
Disclaimer

- Click on the sub-category you wish to explore

The screenshot shows the Sunderland Community Hub website. At the top, there is a navigation bar with 'Visit main council site: Sunderland City Council', a language selector, and a 'Speak' button. Below this is the main header with the Sunderland Community Hub logo and navigation links: Home, Categories, You said - We did, What's On, Help, Contact Us, and a 'Suggest a Service' link. A search bar is present with fields for 'Keyword(s)', 'Place name or postcode', and a dropdown menu set to 'Adults and Older People'. Below the search bar, the breadcrumb trail reads 'Home / Adults and Older People'. The main content area is titled 'Adults and Older People' and contains the text: 'To find information about services select one of the categories below. Or try typing in a keyword or postcode in the search bar above.' There are eight category buttons: 'Living at home', 'Caring for someone', 'Choosing somewhere to live', 'Looking after yourself and keeping healthy', 'Getting out and about', 'Advice, information & money matters', 'Work, learning and volunteering' (circled in red), and 'Things to do and places to go'. At the bottom, there is a footer with logos for 'Sunderland City Council' and 'together for children SUNDERLAND', along with the website URL 'makeitsunderland.com' and a disclaimer.

- You may get more sub-categories to help filter your results

The screenshot shows the Sunderland Community Hub website with the 'Choosing Somewhere to Live' section. The breadcrumb trail is 'Home / Adults and Older People / Choosing Somewhere to Live'. The main heading is 'Choosing Somewhere to Live'. Below the heading, there is a paragraph: 'Whether you, a family member or friend are looking for short or longer term residential care or are facing homelessness, this section can direct you to the information and advice you need.' This is followed by another paragraph: 'Please use the links on the page to find information that explains the different types of housing available, find details of organisations which provide homes get help if you are about to be made homeless or are homeless.' Below this are three bullet points: 'Click on the links below to view all services, or specific types of service in this category.', 'You can narrow your results by using the filters on the right hand side of the results screen.', and 'You can also add results to a shortlist in order to tailor them to your needs.' At the bottom left, there is a disclaimer: 'Sunderland City Council cannot recommend or endorse any providers or services listed. Please read our full disclaimer here.' On the right side, there is a vertical list of buttons: 'View all services', 'Extra Care', 'Reablement', 'Residential Care', 'Supported Living', 'Sheltered Housing', and 'Homelessness'.

- You can click these filters to narrow down your search

The screenshot shows the Sunderland Community Hub search results page. The search criteria are 'Residential Care'. The results list four services: Alexandra View Care Centre, Archers Court, Ashbourne Lodge Care Centre, and Ashlea Lodge Care Home. On the right, there are filter options for 'Local Offer age bands' and 'Local Offer provision type'. The '11-16 (Secondary School)' filter is circled in red.

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## Sunderland Community Hub

Home Categories You said - We did What's On Help Contact Us Suggest a Service

0 My Shortlist

Keyword(s) Place name or postcode Residential Care QSearch Clear Search

Home / Adults and Older People / Choosing somewhere to live / Residential Care / Residential Care - Search Results

### Search Results

Sorted by: Name + Add all to My Shortlist Show results on map

**Alexandra View Care Centre**  
Lilburn Place, Southwick, Sunderland, SR5 2AF  
0191 549 6331 + Add to My Shortlist

**Archers Court**  
Archer Road, Sunderland, SR3 3DJ + Add to My Shortlist

**Ashbourne Lodge Care Centre**  
The Cedars, Ashbrooke, Sunderland, SR2 7TW  
0191 565 1537 Website + Add to My Shortlist

**Ashlea Lodge Care Home**  
Hylton Road, Sunderland, SR4 7AB + Add to My Shortlist

**Category: Residential Care**

**Filter by**

**Local Offer age bands:**

- 5-10 (Primary School) (1)
- 11-16 (Secondary School) (1)
- 16-18 (Transition into Adulthood) (1)
- 18-25 (Young Adults) (2)

**Local Offer provision type:**

- Targeted (1)
- Universal (1)

**Postal location:**

- SR4 (7)
- DH4 (7)

- Click on the name to view in-depth information on a particular service

The screenshot shows the Sunderland Community Hub search results page. The search criteria are 'Residential Care'. The results list two services: North East Autism Society and Supported Living and Residential Services. On the right, there are filter options for 'Local Offer age bands' and 'Local Offer provision type'. The '18-25 (Young Adults)' filter is checked.

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## Sunderland Community Hub

Home Categories You said - We did What's On Help Contact Us Suggest a Service

0 My Shortlist

Keyword(s) Place name or postcode Residential Care QSearch Clear Search

Home / Adults and Older People / Choosing somewhere to live / Residential Care / Residential Care - Search Results

### Search Results

Sorted by: Name + Add all to My Shortlist Show results on map

**North East Autism Society**  
15-16, Lumley Court, Chester-Le-Street, Durham, DH2 1AN  
0191 410 9974 Website Email + Add to My Shortlist

**Supported Living and Residential Services**  
Carrmere Road, Sunderland, Tyne & Wear, SR2 9TQ  
0191 520 5000 Website Email + Add to My Shortlist

**Category: Residential Care**

**Filter by**

**Local Offer age bands:**

- 5-10 (Primary School) (1)
- 11-16 (Secondary School) (1)
- 16-18 (Transition into Adulthood) (1)
- 18-25 (Young Adults) (2)

**Local Offer provision type:**

- Targeted (1)
- Universal (1)

**Postal location:**

- SR2 (1)
- DH2 (1)