

Sunderland Community Hub Guide:

How to do a basic search

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Introduction

The Sunderland Community Hub is supported by Sunderland City Council and Together for Children.

It provides online information for Sunderland residents about services, organisations, activities and events that are available in the local area.

The site has been split into x3 main categories and the information provided can feature in any or all of these:

1. **Family** – services and activities for children and families
2. **Local Offer** – supporting children and families with special educational needs and disabilities
3. **Adults and Older People** – services and activities for adults and older people

The purpose of the hub is to:

- Provide useful information and advice online that can be accessed any time, so people can make informed decisions to meet their needs
- Provide services and organisations the opportunity to publish their information for free
- Provide links to other websites or national organisations where they will be able to access further information and advice relevant to them

Doing a basic search

- To carry out a basic search you firstly need to be on the home screen

The screenshot shows the Sunderland Community Hub website interface. At the top, there is a navigation bar with links for 'Visit main council site: Sunderland City Council', 'Select Language', 'Turn Point symbols off', and 'Speak'. Below this is the main header area with the 'Sunderland Community Hub' logo, navigation links (Home, Categories, You said - We did, What's On, Help, Contact Us), and a 'Sign in / Register | Accessibility' link. A search bar is located below the header, with fields for 'Keyword(s)', 'Place name or postcode', and a 'Search' button. The main content area features three large colored boxes: a pink box for 'Families' (Services and activities for children and young people), a light blue box for 'Local Offer' (Supporting families and children with special educational needs and disabilities), and a purple box for 'Adults and Older People' (Services and activities for adults and older people). Below these boxes is a 'Disabled Children's Register' button. At the bottom, there is a footer area with logos for 'Sunderland City Council' and 'together for children SUNDERLAND', along with the website URL 'makeitsunderland.com seeitdoitsunderland.co.uk' and a 'Disclaimer' link.

Sunderland Community Hub

- In the 'keywords' box type in the name of the service you are looking for
- In the 'Place name or postcode' box type in your town or postcode
- Click the 'search' button to display your search

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Select Language Turn Point symbols off Speak

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Sunderland Community Hub

Home Categories ▾ You said - We did What's On Help Contact Us
Suggest a Service

0 My Shortlist

care and support SR1 Search

Families

Services and activities for children and young people

Local Offer

Supporting families and children with special educational needs and disabilities

Adults and Older People

Services and activities for adults and older people

Disabled Children's Register

Supported by: Sunderland City Council together for children makeitsunderland.com seeitdoitsunderland.co.uk Disclaimer

- Your search results will now be displayed on your screen

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Sunderland Community Hub

Home Categories ▾ You said - We did What's On Help Contact Us
Suggest a Service

0 My Shortlist

care and support SR1 Search Clear Search

Home / Search Results

Search Results

Related information

- › Caring for Someone
- › Caring for someone with autism
- › Support for pupils at school with medical conditions
- › Transfer of Statements to Education, Health and Care Plans (EHCP)
- › Education, Health and Care Plans
- › Disagreement Resolution, Mediation and Tribunal services

Further related information

Sorted by: Distance ▾ Max Distance: Off ▾ Add all to My Shortlist Show results on map

Apex Community Care Ltd - Home Care Agency

9, Norfolk Street, Sunnyside, Sunderland, SR1 1EA 0.08 miles away
07957 499605 Add to My Shortlist

Thornclyffe Home Care

4, St Thomas Street, Sunderland, SR1 1NW 0.17 miles away

Category

Choose a directory to filter your results

Families	(58)
Local Offer	(71)
Adults and Older People	(65)

- You can filter your search results by choosing the relevant option within the Category Section

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Sunderland Community Hub

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Category
Choose a directory to filter your results

- Families (58)
- Local Offer (71)
- Adults and Older People (65)

- If you would like more information regarding services that have links to your search criteria click on the links in 'Related information'

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4, St Thomas Street, Sunderland, SR1 1NW 0.17 miles away

- To view all of your search results scroll to the bottom of the page and you will see if more services are available on more pages

Blue Ribbon Community Care (Tyne and Wear)
36, Addison Street, Sunderland, SR2 8SZ 0.66 miles away
0191 514 1556 Website Email Add to My Shortlist

Healthwatch Sunderland & Independent Complaints Advocacy (ICA)
Addison Street, Sunderland, SR2 8SZ 0.66 miles away
Main Contact: 0191 514 7145, Information & Signposting Service: 0800 023 8840 Website Email Add to My Shortlist Local Offer

ESPA College
6-7, The Cloisters, Sunderland, SR2 7BD 0.76 miles away
Main Contact: 0191 516 5080, Alternative Contact: 0191 510 2600 Website Email Add to My Shortlist Local Offer

Military Mental Health
Commercial Road, Sunderland, SR2 8QR 0.79 miles away
08840 415328 Email Add to My Shortlist

Belle Vue House Care Home
1, Gray Road, Sunderland, SR2 8JB 0.8 miles away
0191 567 3681 Website Email Add to My Shortlist

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- To view in depth information on any of the services displayed, click on the name/link

Blue Ribbon Community Care (Tyne and Wear)
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[Website](#) [Email](#) [Add to My Shortlist](#)

Healthwatch Sunderland & Independent Complaints Advocacy (ICA)
Addison Street, Sunderland, SR2 8SZ 0.66 miles away
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- You can view your results on a map by clicking 'show results on map'

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care and support [Search](#) [Clear Search](#)

[Home](#) / [Search Results](#)

Search Results

Related information

- ▶ [Caring for Someone](#)
- ▶ [Caring for someone with autism](#)
- ▶ [Support for pupils at school with medical conditions](#)
- ▶ [Transfer of Statements to Education, Health and Care Plans \(EHCP\)](#)
- ▶ [Education, Health and Care Plans](#)
- ▶ [Disagreement Resolution, Mediation and Tribunal services](#)

[Further related information](#)

Sorted by: [Distance](#) Max Distance: [Off](#) [Add all to My Shortlist](#) [Show results on map](#)

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07957 499605
[Add to My Shortlist](#)

Thornclyffe Home Care
4, St Thomas Street, Sunderland, SR1 1NW 0.17 miles away
0191 566 0028

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Add a marker to the map

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 9, Norfolk Street, Sunnyside, Sunderland, SR1 1EA 0.08 miles away
 07957 499605

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 4, St Thomas Street, Sunderland, SR1 1NW 0.17 miles away

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- This will help you to identify providers which are in your area, you can also narrow down your search by 'Name, Best Match or Distance' – by choosing to sort by distance you can also sort by how many miles you want to see the services

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Off
1 mile
5 miles
10 miles

1 Apex Community Care Ltd - Home Care Agency
 9, Norfolk Street, Sunnyside, Sunderland, SR1 1EA 0.08 miles away
 07957 499605

Back to top

- You can change your search by typing a new search in the search box or clear your search by clicking 'clear search'

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