

Family Services: The Teams and the Education Settings They Support: Academic Year 2018 / 2019

SEND Family Services (within SCC Inclusion Service) lead on the support of children, young people and their families so that with the necessary skills, young people progress into adulthood to further achieve their hopes, dreams and ambitions. Fundamental to this is our joint partner commitment to the delivery of services through a key working approach for all.

The seven locality-based Family Services Teams:

- Guide children, young people and their families through their education pathway and/or SEND Journey
- Support children and young people who are at risk of exclusion or who have been permanently excluded
- Ensure that assessments, including education, health and care needs assessments, provide accurate information and clear advice and are delivered within timescales
- Monitor the progress of children and young people with SEND in achieving outcomes to prepare them for adulthood and offer support and guidance at transition points

Team members will:

- Create trusting relationships with children, young people and families by delivering what they agree to do
- Build effective communication and relationships with professionals, practitioners and education settings
- Enable the person receiving a service to feel able to discuss any areas of concern / issues and that appropriate action will be taken
- Be transparent and honest in the message they are delivering to all, and will give a clear overview of the processes and procedures
- Be effective advocates for children, young people and families

For young people and families, mainstream schools, local alternative provision and specialist schools, settings and units, your primary contacts will be the Family Services Co-ordinators and Assistant Co-ordinators. The education settings that each team covers, their email address, and the team members and their contact numbers are as follows.

The Lead Co-ordinators manage the teams and work with independent specialist providers, supporting the children and young people accessing these settings.

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Lowestoft & Waveney Family Services based at Riverside, Lowestoft (email: SENDLW@suffolk.gov.uk)		
Assistant Co-ordinator	Amy Wiggall (0.5 fte)	01502 674722
Assistant Co-ordinator	Linda Hook (0.5 fte)	01502 674778
Assistant Co-ordinator	Charlotte Hunter	01502 674715
Co-ordinator	Christopher Dobinson	01502 674790
Co-ordinator	Linda Gardiner	01502 674780
Co-ordinator	Joy Derbyshire -Baldwin	01502 674717
Lead Co-ordinator	Robert Smith	01502 674984

Pakefield and East Point		Benjamin Britten and Denes		Bungay	Beccles
Pakefield School	East Point Academy	Benjamin Britten High	Ormiston Denes Academy	Bungay High School	Beccles Free School and Sir John Lemman High School
Carlton Colville Primary Grove Primary	Dell Primary Elm Tree Primary	Blundeston CEVCP Corton CEVAP	Gunton Primary Academy Northfield St Nicolas Primary	Bramfield CEVCP School Bungay Primary	Albert Pye Community Primary Barnby & North Cove Federated Southwold
Kessingland CofE Primary Academy Pakefield Primary	Red Oak Primary Academy Phoenix St Peter Academy	Oulton Broad Primary Somerlayton Primary	Poplars Community Primary Roman Hill Primary	St Edmund's Catholic Primary, Bungay Edgar Sewter Community Primary Holton St Peter Community Primary Ilketshall St Lawrence Southwold Primary	Brampton Primary Federated Ringsfield Beccles Primary Academy
Westwood Primary	St Mary RCP school	Woods Loke Community Primary	St Margaret's Primary Academy	Wenhaston Primary	Ravensmere Federated Reydon Primary Ringsfield Primary Federated Brampton St Benets Catholic Federated Worlingham CEVCP

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Suffolk Coastal Family Services based at Endeavour House, Ipswich (email: SENDCoastal@suffolk.gov.uk)		
Assistant Co-ordinator	Lauren Flood	01473 264267
Assistant Co-ordinator	Vacancy	01473
Co-ordinator	Alexandra Read	01473 263437
Lead Co-ordinator	Hayley Mason	01473 264964

Framlingham, Leiston and Saxmundham		Woodbridge and Kesgrave (IP12, IP5 IP10)		Felixstowe IP11
Thomas Mills High School	Alde Valley Academy & Saxmundham Free School	Farlingaye High School Academy	Kesgrave High School Academy	Felixstowe Academy
Charsfield C of E Primary Dennington CEVCP School Easton Primary Sir Robert Hitcham 's CEVAP School Framlingham Wickham Market Primary	Yoxford Primary Benhall St Mary's CEVCP Aldeburgh Primary Kelsale CEVCP Coldfair Green CP Leiston Middleton Community Primary Peasenhall Primary Saxmundham Primary Snape Community Primary Yoxford Primary	Bawdsey CEVCP Eyke CEVCP Grundisburgh Primary Hollesley Primary Kyson Primary Melton Primary Orford CEVAP Otley Primary Rendlesham Community Primary Sandlings Primary Woodbridge Primary St Mary's CEVAP, Woodbridge	Martlesham Primary Academy Bealings School Birchwood Primary Bucklesham Primary Cedarwood Primary Gorseland Primary Heath Primary Nacton CofE Primary Waldringfield Primary Orwell Park Prep School	Causton Junior Colneis Junior Fairfield Infant Grange Community Primary Kingsfleet Primary Langer Primary Academy Maidstone Infants Trimley St Martin Primary Trimley St Mary Primary

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Ipswich North and East Family Services based at Endeavour House, Ipswich (email: SENDIpsNE@suffolk.gov.uk)		
Assistant Co-ordinator	Vacancy	
Assistant Co-ordinator	Sarah Morgan	01473 264465
Co-ordinator	Karen Everett	01473 265732
Co-ordinator	Kirsty Mower	01473 265732
Lead Co-ordinator	Hannah Large	01473 265257

IPSWICH NORTH: (IP4) Northgate & St Alban's Catholic		IPSWICH EAST: (IP4) Copleston
Northgate High	St Alban's Catholic High (Academy)	Copleston High (Academy)
Rushmere Hall Primary St Helen's Primary St John's CEVAP St Margaret's CEVAP St Matthew's CEVAP Sidegate Primary	St Mark's Catholic Primary St Mary's Catholic Primary St Pancras Catholic Primary	Britannia Primary & Nursery Broke Hall Community Primary Clifford Road Primary Rose Hill Primary

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Ipswich South and West Family Services based at Endeavour House, Ipswich (email: SENDIpsSW@suffolk.gov.uk)		
Assistant Co-ordinator	Marie Bartlett (0.5fte)	01473 265812
Assistant Co-ordinator	Emma Robinson (0.5fte)	01473 260461
Assistant Co-ordinator	Laura Clark	01473 263424
Co-ordinator	Camilla Nunn	01473 265252
Co-ordinator	Rebecca Piotrowski	01473 264822
Lead Co-ordinator	James Pettit	01473 265393

IPSWICH WEST: (IP1, IP6, IP8)			IPSWICH SOUTH: (IP2) Chantry and Stoke	
Claydon High (Academy)	Ormiston Endeavour Academy	Westbourne Academy	Chantry Academy	Stoke High School – Ormiston Academy
Bramford CEVCP Claydon Primary Henley Primary Somersham Primary Sproughton CofE Primary Witnesham Primary	Castle Hill Infant Castle Hill Junior Dale Hall Community Primary Whitton CP Highfield Nursery School	Handford Hall Primary Springfield Infant & Nursery Springfield Junior Whitehouse Community Primary	The Oaks Primary Gusford CP Ranelagh Primary Sprites Primary Academy	The Willows Primary Halifax Primary Hillside Primary

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South Suffolk Family Services based at Endeavour House, Ipswich (email: SENDSS@suffolk.gov.uk)		
Assistant Co-ordinator	Vacancy	01473
Assistant Co-ordinator	Michelle Wheeler (0.5fte)	01473 265375
Assistant Co-ordinator	Vacancy	01473
Co-ordinator	Emily Garrod	01473 265269
Co-ordinator	Sally Porter	01473 264102
Lead Co-ordinator	Kim Mitchell	01473 265071

IPSWICH ACADEMY IP3	SOUTH SUFFOLK: (IP7, IP9, CO7) Hadleigh, Holbrook and East Bergholt Pyramids		
Ipswich Academy	Hadleigh High (Academy)	Holbrook High (Academy)	East Bergholt
Cliff Lane Primary Morland CofE VA Primary Murrayfield Primary Academy Piper's Vale Primary Ravenswood CP	Beaumont Community Primary Bildeston Primary Elmsett CEVCP Hadleigh Community Primary St Mary CEVAP, Hadleigh Hintlesham & Chattisham Kersey CEVCP Whatfield CEVCP	Chelmondiston CEVCP Holbrook Primary Shotley Community Primary CEVCP Stutton CEVCP Tattingstone CEVCP	Bentley CEVCP Brooklands Capel St Mary Copdock East Bergholt Stratford St Mary

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West Suffolk Family Services based at West Suffolk House, Bury St Edmunds (email: SENDWS@suffolk.gov.uk)		
Assistant Co-ordinator	Jen Byford	01284 758796
Assistant Co-ordinator	Grace Mcalonan	01284 758833
Co-ordinator	Clare Ellsmore-Creed	01284 758752
Co-ordinator	Vacancy	
Lead Co-ordinator	Claire Brown	01284 758784

Stowmarket & Stowupland		Mildenhall & Newmarket	
Stowmarket High	Stowupland High	Mildenhall College Academy	Newmarket Academy
Abbot's Hall Community Primary Bosmere Community Primary Chilton Community Primary Combs Ford Primary Gt Finborough CEVCP Ringshall Primary Wood Ley Community Primary Trinity CEVAP	Bacton Community Primary Crawfords C of E Primary I Cedars Park Primary Freeman Community Primary Mendlesham Community Primary Old Newton C of E Primary	Beck Row Primary Elveden C of E Primary Academy Forest Academy Nursery Great Heath Academy Glade Primary Lakenheath Community Primary St Christopher's C of E Primary St Mary C of E Academy, Mildenhall West Row Community Primary	All Saints Exning Primary Houldsworth Valley Laureate CP Moulton CEVCP Paddocks Primary St Louis RC Academy
Free Schools	Haverhill: Castle Manor and Samuel Ward		St Benedict's Catholic
	Castle Manor Academy	Samuel Ward Academy	St Benedicts's Catholic School
Stour Valley Community School IES Breckland Ixworth Free School	Burton End Primary Academy Clements Community Primary New Cangle Community Primary Place Farm Primary Academy	Clare Primary Academy Coupals Primary Academy Hundon Community Primary Kedington Primary Academy Westfield Primary Academy St Felix RC Primary Thurlow CEVCP Wickhambrook Primary Academy	St Edmunds Catholic Primary

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Bury St Edmunds and Central Suffolk Family Services based at West Suffolk House, BSE (SENDBSEC@suffolk.gov.uk)		
Assistant Co-ordinator	Melissa Ambrose	01284 776171
Assistant Co-ordinator	Brigid Cubiss	01284 758794
Co-ordinator	Shirley Dixon(0.6fte)	01284 758757
Co-ordinator	Vacancy	01284 758917
Co-ordinator	Mary Marks	01284 758785
Lead Co-ordinator	Germaine Stogdon	01284 758722

Hartismere, Stradbroke and Debenham			Bury St Edmunds	
Hartismere School	Stradbroke High School	Debenham High School	County Upper School Academy	King Edward CEVC Upper
Gislingham CofE Primary Mellis CEVCP Occold Primary Palgrave CofE Primary St Botolph's CEVCP, Botesdale St Edmunds Primary, Hoxne St Peter & Paul CEVAP, Eye Thorndon CEVCP Wortham Primary	Fressingfield CEVCP All Saints CEVAP, Laxfield Mendham Primary Stradbroke CEVCP Wilby CEVCP Worlingworth CEVCP	Bedfield CEVCP Creeting St Mary CEVAP Earl Soham Community Primary Helmingham Community Primary Sir Robert Hitcham CEVAP, Debenham Stonham Aspal CEVAP Wetheringsett CEVCP	Westley Middle School Academy Barrow CEVCP Howard Community Primary Risby CEVCP Sexton's Manor Community Primary St Edmundsbury CEVAP Tollage Primary	Horringer Court School All Saints CEVCP, Lawshall Gt Whelnetham CEVCP Guildhall Feoffment Community Pri Hardwick Primary Ickworth Park Primary Westgate Community Primary
Sudbury		Thurston		
Ormiston Sudbury Academy	Thomas Gainsborough	Thurston College		Sybil Andrew Academy
Acton CEVCP Cavendish CEVCP Glemsford Primary Academy Gt Waldringfield CEVCP Hartest CEVCP Long Melford C of E Primary St Gregory CEVCP St Joseph's RC Primary Tudor CofE Primary Woodhall Primary	Boxford CEVCP Bures CEVCP Lavenham CP Nayland Primary Pot Kiln Primary Stoke-by Nayland CEVCP Wells Hall CP	Bardwell CofE Primary Barnham CEVCP Barningham CEVCP Cockfield CEVCP Elmswell Community Primary Gt. Barton CofE Primary Academy Honington CEVCP Hopton CEVCP Ixworth CEVCP	Norton CEVCP Rattlesden CofE Primary Academy Rougham CEVCP Stanton Community Primary Thurston CofE Primary Academy Walsham-le-Willows CEVCP Woolpit Primary Academy	Abbotts Green Community Primary Sebert Wood

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SPECIAL SCHOOLS and SPECIALIST UNITS		Family Services
School	Unit	Team
Hillside Special (SLD)	St Gregory's CEVCP Specialist Support Centre (SSC)	West Suffolk
Priory Special Academy (MLD) Riverwalk Special (SLD)	Hardwick Primary Speech and Language Unit (SLU) Westgate CP Hearing Impaired Unit (HIU) Westley Middle HIU	Bury and Central Suffolk
Stone Lodge Special Academy (MLD)		South Suffolk
The Ashley Special Academy (MLD) Warren Special (SLD)	Elm Tree CP HIU Elm Tree CP SLU	Lowestoft and Waveney
The Bridge Special (SLD)	Rushmere Hall HIU Rushmere Hall Primary SLU Sidegate SSC	Ipswich North and East
Thomas Wolsey School	Castle Hill Infant and Junior School SSC	Ipswich South and West
	Maidstone Infant & Causton Junior SCC Gorseland SCC	Suffolk Coastal

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Pupil Referral Units (PRU) & Alternative Provision (AP)	
Name of provision	Family Services Team
Albany Centre	Bury St Edmunds and Central Suffolk
Alderwood	Ipswich North and East
First Base, BSE	West Suffolk
First Base, Ipswich	Suffolk Coastal
First Base, Lowestoft	Lowestoft & Waveney
Hampden House	Bury St Edmunds and Central Suffolk
Include (AP)	Bury St Edmunds and Central Suffolk
Include (AP)	South Suffolk
Include (AP)	Lowestoft & Waveney
Lindbergh	South Suffolk
Montgomery Road	Ipswich South and West
Old Warren House	Lowestoft & Waveney
Olive Academy	West Suffolk
On Track (AP)	West Suffolk
Parkside	Suffolk Coastal
St Christopher's (Bridge Provision)	Ipswich North and East
The Attic	Suffolk Coastal
The Harbour	Lowestoft & Waveney
The Pinetree School (AP)	West Suffolk
Westbridge	Ipswich South and West