

Publication of a Young Person's guide to SEND disagreement resolution

Following the [2017 review of disagreement resolution arrangements](#), the Department for Education commissioned Mott MacDonald, as part of the Delivering Better Outcomes Together (DBOT) consortium, to develop and publish a guide for young people aged 16-25 on how to resolve special educational needs and disability (SEND) disagreements. Mott MacDonald worked with a range of organisations and groups, including the young people's group FLARE, to produce the guide.

The guide '*When people can't agree – Special Educational Needs and Disability Complaints: a guide for Young People in education*' and can be found here - <https://www.sendpathfinder.co.uk/send-complaints-a-guide-for-young-people-in-education>

The guide provides advice and information about how young people who are unhappy with the support they are getting for their special educational needs or disability can find the right help and advice to resolve their issues. The guide explains who young people can go to for support and the steps to take.

The guide is aimed at young people with SEND, their families and the individuals and organisations that provide them with support.

Please share this guide with your networks and anyone you think would be interested in the guide. If you have any questions relating to the guide please contact: SENDdeliverysupport@mottmac.com.