The Cost of Mediation

The fee for mediation can range from £60 per hour to £800 per day (depending on individual cases).

Confidentiality

Any oral or written information received before, during or after a mediation is treated in the strictest of confidence except reporting a child in need of protection or threat to human life or safety.

Non-Discrimination Policy

Destiny Support is committed to offering Mediation Service to all. We don’t discriminate either directly or indirectly, for example, on the basis of race, colour, ethnic or national origin, gender, marital status, sexual orientation, disability, age or religion.

Sulah Cooperative Limited, Partners of Destiny Support

Destiny Support and Sulah have come together to offer their unique expertise in Slough and environs. Sulah is working in partnership with Destiny Support and is a specialist Mediation organisation, registered as a Cooperative Society.

The Team has not only delivered Mediation expertise for many Public and Corporate bodies but has also trained a large number of Mediators to high standards. Sulah’s core team comprises of Mediators who have over 40 years of Mediation expertise and have engaged in Community, Neighbourhood, Family, Work place and Civil disputes.

Our mediation service can be contacted by telephone on 01753 552271/577458 (the office is staffed from 9:30am -4:30pm) or Out of hours: 07899 784902
Email: info@destinysupport.org
www.destinysupport.org

Destiny Support has developed an independent Mediation Service to help families or any member of the community in dispute seek solutions without taking matters to court including parents with special educational needs children.
WHAT IS MEDIATION?

Mediation is a voluntary, confidential and a non-judgemental process that offers people an opportunity to discuss the dispute they face with the mediators. During this process the issues they want to resolve are identified and discussed in the first instance.

This could lead to a meeting between disputing parties and lead to mutually acceptable agreement. Mediation can help people communicate with each other and to create a way forward.

If your case has been referred to us by an agency, we will contact you to arrange a convenient time to meet with the mediator in person or on telephone.

WHAT HAPPENS BEFORE, DURING AND AFTER MEDIATION?

Once our Mediators are in touch with the parties, a meeting gets arranged to discuss their issues in detail and various possibilities are discussed as the way forward. During this meeting, the principles, process and other relevant details are clarified and explained to the parties.

If the parties accept to meet in person then a joint meeting is arranged to discuss the issues, aiming to reach a mutually acceptable resolution. Otherwise, the possibilities are still explored via separate one to one meetings and on rare occasions ‘indirect’ meeting between parties could be arranged.

Once the parties have engaged in a dialogue they could agree to make individual changes and move forward. They may agree to formalise the agreement. This usually closes the case and it can be reviewed if there is a request for the same.

WHAT NEXT?

At the conclusion of the mediation and in the event that an agreement has been reached, although not legally binding, outcomes may be written as a reminder of what was agreed. This is normally forwarded by post at a later date.

CHILD’S VOICE

We affirm the validity of children’s views on their lives. Children can be directly involved in the mediation process, so long as their parents or legal guardian take their responsibility. Child’s thoughts, feelings, and any ideas they may have about the decisions being made, and the way in which those decisions are implemented could be taken into account. If there are concerns getting the children involved then the views could be ascertained by an experienced Officer of the Children and Family Court Advisory and Support Service (CAFCASS) who will ensure that child’s views are made known in the mediation process.

WHAT IS A MEDIATOR?

Mediator is a neutral facilitator which helps parties in dispute to explore solutions which help them overcome the issues they face.

This is achieved via understanding the issues faced by the parties and on occasions arranging meeting between the disputants, if mutually acceptable.

WHY CHOOSE MEDIATION?

- Mediation offers an informal yet structured approach to resolving disputes.
- Mediation allows you and the other party an opportunity to communicate effectively.
- Mediation is private and confidential.
- Mediation can improve or repair relationships.
- Mediation can help you avoid expensive legal fees.

Being an independent organisation, we ensure that our mediators are impartial and also ensure the confidentiality of the parties is maintained. On case closure, only case outcome is provided to the referral agency. Parties may consent to more information being sent to their referral agency if they both feel it is in their best interests.