

Referral Criteria

We work with people who are:

- Aged 16 to 24
- Living in their own tenancy, or
- About to move into their own tenancy
- In need of support to sustain their tenancy

We reserve the right to refuse referrals where there are:

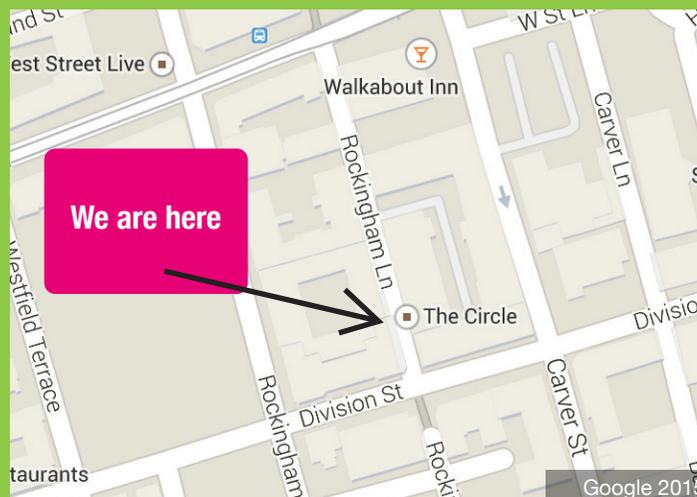
- Having needs that cannot be met by our support services
- Presenting such a risk that the project considers it is unable to manage them
- Creating a potential conflict of interest for staff or committee members

Allocation procedure

We will aim to follow a 'first come – first served' policy when allocating support, but it may sometimes be necessary to prioritise a referral based on need. The needs that may result in a higher priority are:

- Those in imminent danger of homelessness
- 16–21 year olds
- Those with complex needs
- Young parents
- Those re-housed through Private Rented Solutions

Our aim is to empower young people accessing the service. We expect the young person to work with us and fully engage in their own development to help them to live without support in the future.



Supporting Tenants

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roundabout
SUPPORTING TENANTS



Are you 16 to 24 years old?

Live in your own home and need support?

We can help!

'More than just tenancy support'

What is Supporting Tenants?

How does Supporting Tenants work?

What type of support can you get?

We support young people living in their own homes. We work across the whole of Sheffield and can work with people living in council, housing association and private rented accommodation.

Our Aims

We work with young people in their own homes, providing the level of support necessary for them to maintain their tenancies. All young people using the scheme work through a support plan with the aim that they will develop the skills necessary to continue maintaining their tenancies after support is withdrawn.

Who can apply?

Applications are accepted from other agencies or from young people themselves. We will invite all applicants in for an interview to discuss their application and assess their support needs, once they have a tenancy and have reached the top of the waiting list.

Our aim is to empower young people accessing the service. We expect the young person to work with us and fully engage in their own development to help them to live without support in the future.

Our support process includes:

Keyworking: All clients are allocated a named keyworker. They are expected to meet with their keyworker on a regular basis to develop the skills necessary to maintain their homes.

Assessments: All clients take part in an assessment of risks, needs, goals and aspirations. This includes the skills needed to gain and maintain their own tenancy. The client's views are central to the process.

Support Plans: This is drawn up by the young person and their keyworker and records the tasks to be carried out to help the young person to address the issues raised in their assessment. Young people are expected to work to their support plan.

Reviews: The support plan is reviewed regularly to ensure its relevance.

Support lasts for up to six months.

We give people support in lots of areas:

- **Welfare benefits and maximising income**
- **Education, training and employment**
- **Health**
- **Wellbeing**
- **Accessing grants, loans and furnishings**
- **Budgeting and money matters**
- **Cultural and spiritual needs**
- **Children and parenting**
- **Household skills**
- **Social skills and networks**
- **Housing rights and responsibilities**
- **Keeping Safe**
- **Confidence building**