

Local Offer for Quay Advice

Service Description

Quay Advice's standard service supports young people to access work and learning opportunities. Support is tailored to the young person's level of need, for example, help to write a CV, apply for work or for a course. Holistic information includes advice and guidance such as issuing contraception, sexual health advice and testing, drug and alcohol advice. Benefits and housing advice is also available. At Quay Advice we aim to offer whatever assistance is necessary to help young people through the difficulties they may be facing. If we cannot provide the support young people need ourselves, we will signpost them onto an appropriate service. In the case of a young person with SEN and disabilities this may be a specialist service such as the Transitions Team, Adult Social Care or the Job Centre's SEN provision or, equally, may be YADAS for drug and alcohol advice or Health for a mental health concern.

Eligibility

Quay Advice Centre provides an additional service for young people aged 19-25 with a diagnosed Special Educational Need. This service is the same service that is offered to any young person attending the centre aged 16-19 but is extended to 25 for young people with SEN and disabilities.

Access

Support is available through listed drop-in times and contact details.

Transition

Our aim is to ensure that young people are able to move from young people's services into adult services as smoothly as possible so that they can receive the right help at the right time.