

Handy Person Scheme

With effect from 1st April 2018 – 31st March 2019

The Aim - To assist vulnerable people to be able to continue to live independently in their own homes by providing low level support.

Criteria - Households occupied solely by elderly (over 65 years old), disabled or vulnerable people.

Work Criteria – Small jobs within the curtilage of the property, of short duration (no more than 4 hours for any one job) except in exceptional circumstances.

Eligible work

- Work is limited to 4 hours per visit with a maximum of 8 hours per 3 month period
- All contractors hold a Public Liability Insurance policy and have been DBS checked
- Work is forwarded to the contractor on the same day as enquiry is received. The contractor will then contact the client prior to visit to arrange the commencement of the work
- All contractors will be asked to complete the work within 14 days whenever possible. Often work is completed within just a few days

Work EXCLUDES gardening, decorating, ground work, shed repairs and re-felting, fencing, TV aerials, domestic appliance repairs, emergency call outs and weekend work (unless specifically arranged via the contractor).

Payment conditions – Labour charges will be paid by Peterborough City Council directly to the contractor.

Any money due for the purchase of materials are to be reimbursed to the contractor during his visit. Clients will be asked to sign a worksheet to confirm their satisfaction of the work carried out and the hours worked.

This service is available cross tenure, with the exception of general maintenance repairs that would be the responsibility of the landlord.

Tel: Care and Repair 01733 863860