

# PREVENTING HOSPITAL ADMISSION



It is our responsibility to identify people who may benefit from precautionary support. By helping people to get support when they need it is likely to have a significant impact on their longer-term health and wellbeing, as well as potentially reducing or delaying the need for ongoing care and support from us.

Preventative support is available to anyone who could be considered to have care and support needs, including carers.

If you wish to discuss any of this advice with us please contact us on the details provided at the end of this factsheet.

## Identifying those in need

There are a number of ways that could bring a person into contact with us or a partner organisation that acts as a trigger point for us to consider whether the provision of a preventative care and support service is appropriate. This could be by:

- contact via our customer services, directly by the person concerned or by someone acting on their behalf
- contact with their GP, community nurse, housing officer or other professional that leads to a referral to us
- a person's care assessment, **see factsheet A2**, or carers assessment, **see fact sheet G4**, which may identify that the person would benefit from preventative care and support.

## Accessing preventative support

There are many types of support available that can be considered as a preventative measure to help people live well and maintain their independence or caring roles for longer. For more information on reablement, please **see factsheet A3**.



Further questions - get in touch

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