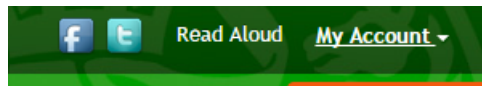


## If you have forgotten your password



When you go to "my account"

You can click on the "Forgotten your password?"

### Sign in

Email address (Required)

Password (Required)

[Forgotten your password?](#)

This takes you to:

### Reset your password

Please enter your email address (Required)

[Reset my password](#)

Enter your email address and click reset.

This takes you to:

### Reset your password

😊 We have sent you an email

**Do not close this window. You will need it to enter your reset code.**

We have sent an email to **valerie.fisher@oxfordshire.gov.uk** which contains your reset code. This code will enable you to set a new password.

Enter reset code (Required)

[Submit reset code](#)

*Reset code is required for security and to confirm your email address.*

Make sure to keep this window open while you check your emails for your reset code. Come back to this window and enter the code and click "reset". You can then reset your password:

## Reset your password

New password (Required)

Confirm password (Required)

Reset your password

VF 27/5/16