

# You Said, We Did

## Update 2

As a result of feedback from the Short Breaks Consultation for children and young People aged under the age of 18 with SEND, North Somerset Council have achieved the following:

You Said	We Did
<p>We need to provide more activities for children under the age of 8</p> 	<p>The pilot activity took place during June half term and unfortunately only 2 under 8 years attended. We recognise it takes time to spread the word and to embed change and therefore have offered 4 sessions during the summer which caters for this age range. The summer activities have begun and we have 19 places secured for under 8 year olds.</p> <p>The team are liaising with Springboard to look at a joint delivery of stay and play sessions (which includes parents / carers) for 2020 summer holidays. This will provide a specialist service for children aged 7 and under. The team will be piloting a jointly run stay and play with Springboard on the 12 August.</p>
<p>You wanted the Daycare Development Team to ensure that their offer of holiday provision did not clash with Family Fun and Springboard Stay and Plays</p>	<p>The team continue to liaise with Springboard and The Disabled Children's Team to ensure activities compliment the activities offered by these teams</p>
<p>You wanted professionals (including Drove Road colleagues) to have improved knowledge of the services offered by the Daycare Development Team and The Sitting Service</p> 	<p>The Daycare Development Team have attended The Disabled Children's monthly team meetings and updated staff on current clubs, activities and any new information All staff have been forwarded information electronically of the summer activities. The team have met with a new member of The Disabled Children's Team to explain the role of the Daycare Development Team and Sitting Service.</p> <p>The team attended Health Visitors' team meetings in May to raise the awareness. Because of this, information sharing has taken place and children have been identified who would benefit from accessing the service.</p> <p>A member of the Daycare Development Team met with Paediatricians in May and the Senior Speech and Language Therapist to raise the awareness of the services offered. This session has improved professional knowledge of the service. Drove Road will have an information display board in the waiting area to raise the profile of Daycare Development Team's offer.</p>

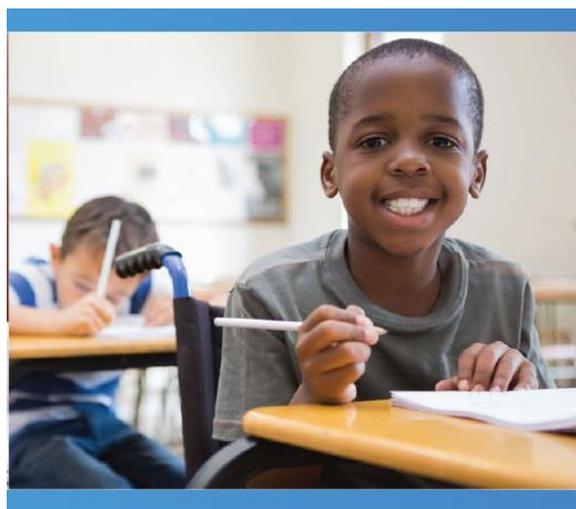
You wanted us to improve how we advertise our clubs and activities to support parents and carers with knowing what they can access.



As a result of reviewing our marketing, we are pleased to advise that we have received a 25% increase in take-up for booked places at our summer activities. There are 372 places available (an increase of 65 places compared to 2018) and 318 children have taken up our 2019 offer. We continue to seek feedback from parents and carers regarding our link to the online directory and will continue to work closely with North Somerset Parent, Carers Working Together to help us advertise our services.

We have attended Springboard's Coffee Morning sessions in April, June and July and focused on the following areas:

- April – Discussion regarding provision already being provided, needs of the children currently accessing Springboard and the lack of provision for the age group
- June – Reviewed the Local Offer and what parents look for when searching for information
- July – Summer sessions and changes made (following feedback) to the Local Offer to enable ease of access when looking for Daycare Development, Sitting Service and Family Fun Information.



We are pleased to advise that North Somerset Council now have a SEND Facebook page and we will use this social media site to promote services on offer to children and young people under the age of 25 with SEND. The link is

<https://www.facebook.com/groups/1062620207266942/>

The online Directory calendar includes all activities provided by the Daycare Development Team. You asked us to plan our activities further ahead than our usual process and we now have activities marketed / advertised until the end of the year. This allows parents and carers to plan holidays around our offer. We will be working on a 12-month academic calendar from January 2020 and providing continuity of days for age ranges.

You wanted the Local Offer to have an Autism Friendly tab to improve access to information

We shared with you in our previous update that an Autism Friendly tab had been added to the Local Offer.

There are now 141 Autism friendly groups and venues on the Local Offer.

Please let us know of any Autism Friendly groups / venues so we can add to the Local Offer.

You wanted the Daycare Development Team and Sitting Service to change their general team name from Short Breaks to something else to prevent misunderstanding

The team came up with the name "Daycare, Short Breaks Team," and sought feedback from parents and carers regarding this name. No feedback to date has been received. We will be carrying out a poll on the SEND Facebook page to rename the service.