

### You Said, We Did

As a result of feedback from the Short Breaks Consultation for children and young People aged under the age of 18 with SEND, North Somerset Council have achieved the following:

	<b>You Said</b>	<b>We Did</b>
1	We need to provide more activities for children under the age of 8	<p>We are working closely with a parent to offer holiday stay and play sessions at Ashcombe Children's Centre for children age 7 and under and a monthly networking group for parents and carers at The Firs.</p> <p>The Daycare Development Team are piloting an activity for children aged 6 plus during May half term and will roll out learning to offer more activities for this age range at their summer playscheme.</p>
2	You wanted the Daycare Development Team to ensure that their offer of holiday provision did not clash with Family Fun and Springboard Stay and Plays	The team are liaising with Springboard and The Disabled Children's Team to ensure activities compliment the activities offered by these teams.
3	You wanted professionals (including Drove Road colleagues) to have improved knowledge of the services offered by the Daycare Development Team and The Sitting Service	<p>The Daycare Development Team are in the process of creating a professionals and parents leaflet which will support with raising the awareness of the activities on offer.</p> <p>The Daycare Development Team will be regularly attendings The Disabled Children's Team meetings to ensure colleagues are aware of the services on offer.</p> <p>New members of The Disabled Children's Team will meet with the Daycare Development Team as part of their induction. This includes agency staff.</p> <p>A member of the Daycare Development Team met with Paediatricians in May to raise the awareness of the services offered.</p> <p>A member of the Daycare Development Team is meeting with Paediatricians in June to raise awareness of the services offered.</p>
4	You wanted us to improve how we advertise our clubs and activities to support parents	We have reviewed the Local Offer and made improvements as suggested by parents. We will be sharing this information with parents and carers at Springboard's Coffee Morning sessions to seek feedback on further areas of improvement.

	and carers with knowing what they can access.	<p>We are now using a text message service to text parents and carers registered with the Daycare Development Team to advise them of activities and clubs on offer.</p> <p>We have created SEND Facebook page which will support parents, carers, professionals, children and young people with knowing of services, activities etc available within North Somerset Council.  <a href="https://www.facebook.com/groups/1062620207266942/">https://www.facebook.com/groups/1062620207266942/</a></p>
5	You wanted the Local Offer to have an Autism Friendly tab to improve access to information	An Autism Friendly tab has now been added to the Local Offer.
6	You wanted the Daycare Development Team and Sitting Service to change their general team name from Short Breaks to something else to prevent misunderstanding	The team have come up with the name "Daycare, Short Breaks Team," and are seeking feedback from parents and carers regarding this.
7	You wanted more activities to be planned using budget transport	Last 3 years of transport costs have been obtained and the team are looking at what activities they could provide in replacement of transport. Once options are identified, parents and carers will be consulted on regarding way forward.
8	You suggested that parents are offered CPD training around SEND when there are spaces	We are looking into this as well as providing drop in training at Springboard's Coffee Mornings.
9	You asked if Ashcombe Childrens Centre can be used instead of Kingston Seymour for Family Fun?	We have spoken with the relevant people and have been advised that Ashcombe had been looked at as an alternative venue but was not viable for required service delivery.
10	Some parents said they would consider being a buddy if not on 0 hour contracts	We have looked into this and it is not possible as there are not sufficient hours in an all year round contract to offer 16-hour contracts.
11	Develop a calendar of events across all services	There is an option on the online directory to do this and we will look to use and advertise this better