Equipment Services

There are a number of organisations in North Somerset that are able to offer advice, information and assessment on a wide range of equipment and provide practical solutions and ideas that can help people

- get around indoors and outdoors
- in the kitchen, bedroom and bathroom
- enjoy hobbies and leisure
- information on support groups and other services available

Would you like free, impartial advice on what is available?

Contact:
Living
Vassal Centre
Gill Avenue
Fishponds
Bristol BS16 2QQ
Tel: 0117 965 3651
Fax: 01179 653 652
Website: www.thisisliving.org.uk

Are you experiencing problems with visual impairment or hearing problems?

Contact:
Vision (formerly Woodspring Association for Blind People)
3 Neva Road
Weston super Mare BS23 1YD
Tel: 01934 419 393
Fax: 01934 613 950
Email: info@visionns.org.uk
Website: www.visionsnorthsomerset.wordpress.com

Do you need equipment for a short while?

The British Red Cross have a weekly Medical Equipment service in Weston in addition to the depot at Backwell. It is available on the seafront (in front of the Tropicana) in Weston super Mare on Thursdays 12pm – 3pm.

Contact:
British Red Cross Information and booking line
Tel: 01793 853 723
Monday – Friday 9.30am – 4pm (excluding Bank Holidays)
Please leave a message if you are put through to the answer phone.
Do you need equipment to help you contact someone in an emergency?

Contact:
Carelink Service
North Somerset Council
Customer Service Unit
3rd Floor Somerset House
Weston super Mare BS23 1TG
Tel: 01934 412 063
e-mail: carelink@n-somerset.gov.uk

Do you need equipment and have recently been discharged from hospital?

The hospital Occupational Therapist will issue any equipment you require for safe discharge home. Please contact the Occupational Therapy department of the Hospital you were in.

Do you require an assessment of your needs?

- Wheelchair/Walking Aids – contact your doctor
- Nursing and Pressure Care – contact your District Nurse at your Doctor’s surgery
- General equipment/adaptations to your home – contact Adults Social Services and Housing.

For further information and advice please contact:

North Somerset Care Connect
Tel: 01275 888801
Telephone lines are open 8am to 6pm, Monday to Friday
At other times including weekends and Bank Holidays, in the event of an emergency, Emergency Duty Team can be reached on 01454 615 165

Do you need an item to help with personal care such as getting dressed, eating or a helping hand?

For free and impartial advice of what is available contact:

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Vassal Centre
Gill Avenue
Fishponds
Bristol BS16 2QQ
Tel: 0117 965 3651
Fax: 01179 653 652
Website: www.thisisliving.org.uk
To buy equipment or minor adaptations (rails, ramps etc), contacts include specialist mail order companies and/or local suppliers. This list is a sample of those available and not intended as a recommendation.

**Mail Order:**

- Chester Care Tel: **01623 448703**
- Hearing and Mobility Ltd Tel: **0844 888 1338**
- Independent Living Products (British Red Cross) **0844 209 0029** online [www.redcross.org.uk/shop](http://www.redcross.org.uk/shop)

**Local Suppliers/fitters**

- **Better Mobility**  
  11 Station Road, Clevedon  
  Tel: **01275 342 977**

- **Dalesway Mobility**  
  6 Dolphin Square  
  Weston super Mare  
  Tel: **01934 642 002**

- **Milton and Worle Mobility**  
  215 Milton Road  
  Weston super Mare  
  Tel: **01934 642 071**

- **North Somerset Care and Repair Handyvan scheme (fitting minor adaptations)**  
  21 Somerset Square  
  Nailsea  
  Tel: **01275 858 518**

- **Shopmobility**  
  The Sovereign Centre  
  Weston super Mare  
  Tel: **01934 420 410**

- **Steddy and Gooding**  
  29 Whitecross Road  
  Weston super Mare  
  Tel: **01934 645 700**

- **Wilmott Mobility**  
  6 Pages Court  
  High Street  
  Yatton  
  BS48 4EG  
  Tel: **01934 838363**
Website: www.wilmottmobility.co.uk

A full listing can be found in the Phone Book under Mobility Vehicles and Equipment and/or Disability Equipment.

This publication is available in large print, Braille or audio formats on request. Help is also available for people who require council information in languages other than English. Please contact: Public Information on 01275 884 022.

Updated Feb 2012