What Do We Do?

We offer a Day Care Service within a Day Centre and through activities and groups within Weston Super Mare. We have a staff group with many years experience and training around working with adults with dementia.

We work closely with all other professionals to ensure that the individual’s needs are met, signposting to other agencies and supporting reviews of individual’s needs.

Who Is The Service For?

Any adult with a diagnosis of dementia or awaiting a diagnosis (we can offer a 6 week period to assist during diagnosis). The service also supports carers and the centre offers a service Monday to Saturday.

What Type of Activities Do We Offer?

We are continually developing our service and can now offer a ‘non centre’ approach to day care. Our activities aim to support individuals to maintain their interests, hobbies, support in daily activities and provide an environment where they feel safe in talking about how they feel. We want people to keep ‘doing’ rather than just being entertained. We can offer activities within the day centre or out and about as follows:

- Conversation and discussion using magazines, papers, finding common interests and may other visual aids
- Use of ipads to build memory trees, look up important places, taking photos – ipads provide an endless resource
- Reminiscence supported by our knowledge of the individual
- Creative arts and crafts through pottery, drawing, painting etc
- Games, puzzles and quizzes are always fun
- Music and singing as people with dementia often remember songs and love to sing along
- Physical activities are important as many people have led physical lives
- Trips to places of interest, including museums, outside events etc
- Keeping contact with the outside community by accessing activities run by other groups

The most important part of our service is that we recognise everyone is an individual and their support should reflect what they need.

How Can I Access The Service?

You can access the service in several ways:

- Via the Memory Clinic, your GP or Alzheimers Society
- By contacting North Somerset Council, Care Connect on 01275 888801 where they will arrange for a Care Manager to visit.

If you think you may be eligible for support with funding you will need to be referred by a Care Manager. Please refer to the Council’s charges for Day Services.
Comments and Complaints

We always welcome comments on the service so that we can make sure we are always providing the best quality care.

If you have a comment or complaint you can contact the manager of the service in the first instance or the Complaints Manager:

Complaints Manager
Adult Social Services and Housing
Town Hall
Walliscote Grove Road
 Weston super Mare
BS23 1UJ
Tel: 01275 882171

The Complaints Manager will carry out an investigation and report back to you.

For More Information

If you would like more information about our service please do not hesitate to contact us on 01934 426608.

This publication is available in Braille or audio formats on request. Help is also available for people who require council information in languages other than English. Please contact: Public Information on 01275 884 022.

For information on all council services, visit the web site at: www.n-somerset.gov.uk

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