North Somerset Care Connect

Information and support just a call away
What is North Somerset Care Connect?

A telephone helpline providing support and information on social care issues for all North Somerset residents, their families and carers.

Your first stop for information and help about social services, housing, benefits and other support.

Accessing services provided by North Somerset Council and other statutory, voluntary and independent organisations.

Who are we?

North Somerset Care Connect employs local friendly staff with a wide range of experience relevant to services for older people.
Our aims and objectives

- To offer a friendly, knowledgeable, and impartial telephone service for North Somerset residents.
- To avoid people having to make multiple phone calls and repeat the same information many times.
- To help older people stay independent.
- To help individuals and their carers make informed decisions about their own care and support.
- Help you find the appropriate service.

How to get in touch

Tel: 01275 888 801
(all calls are charged at local rate)

Fax: 01275 888 407

Minicom: 01275 888 805

email: care.connect@n-somerset.gov.uk

Lines are open
Monday – Friday 8.00am - 6.00pm
North Somerset
Care Connect
www.n-somerset.gov.uk
01275 888 801

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email: care.connect@n-somerset.gov.uk