

Key Step



Are you...

Homeless or at risk of homelessness

Sofa surfing

Seeking accommodation

Unemployed and looking for work

Leaving prison

If so, Key Step may be able to help

thirteen

Managing and building homes

What is Key Step?

Key Step is a supported housing service for those people who are homeless or at risk of homelessness, from across the Tees Valley.

To be eligible you should either be:

- Single 18 to 35 years-old; or
- A prison leaver of any age.

If you are eligible, the Key Step team will work with you to offer support and advice. This can include: help with finding a home, a job, as well as building your resilience and independence.

We Offer:

Supported housing for up to six months

We offer fully furnished, shared properties, where all utility bills are included in a weekly charge. Each property accommodates two or a maximum of three people.

Single person accommodation for up to six months

We provide single person, fully furnished accommodation to prison leavers who are homeless or at risk of homelessness after release.

Preventative support

We will work with you to develop and agree an extensive support package aimed at preventing homelessness. This may include addressing issues within your current home or helping you find alternative accommodation.



As well as supporting you to find somewhere to live, we will work with you to develop a bespoke personal plan, based on an assessment of your circumstances and needs. This one-to-one wrap around approach will help address other issues you may be facing and we work closely with other support agencies to enhance the programme.

What the plan addresses

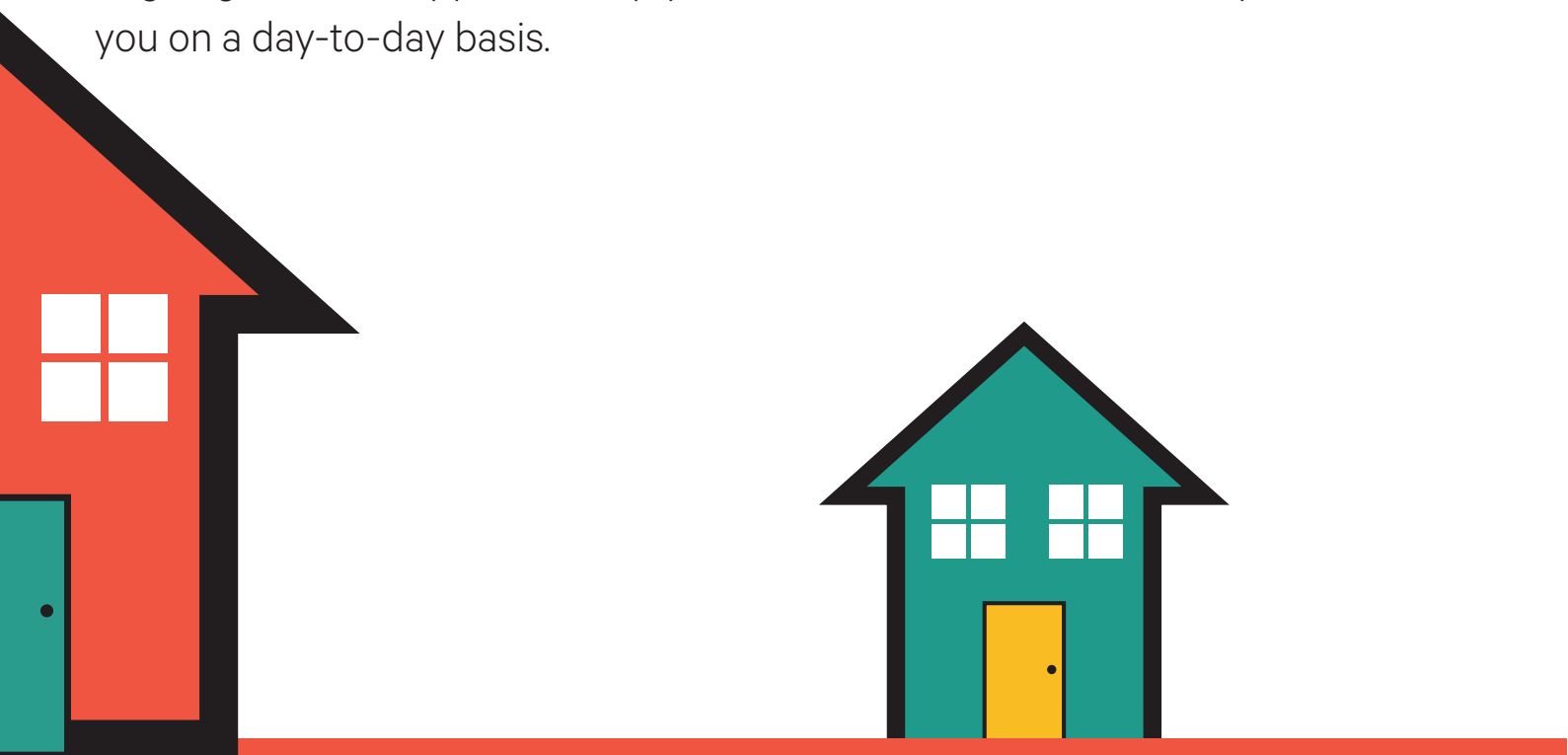
Work and skills - Developing confidence; finding work, training or getting into education.

Money matters - Claiming benefits you're entitled to; budgeting for things you really need; paying your rent, energy and phone bills on time; reducing any debt or rent arrears.

Health and happiness - Getting on good terms with family, friends and neighbours; being part of the local community; finding sport, leisure, faith and cultural activities; registering with GP and dental practices.

Our goal

Our goal is to support you into sustainable and affordable accommodation, helping you to understand how to be a responsible tenant. We will provide ongoing tailored support to help you overcome barriers, which may affect you on a day-to-day basis.



If you are homeless or at risk of homelessness and would like to discuss how we may be able to help you, simply contact Key Step on the details below.

If you are working with someone who you think might benefit from the service, please contact us to request a referral form.

If you or your organisation would like more information regarding the services we provide, then please contact us.

Thirteen, North Shore Road,
Stockton-on-Tees, TS18 2NB



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