



Long-Term Care Scheme

Short Guide

&



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States 
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Social Security Department

What is the long-term care scheme?

A new long-term care fund has been set up which will collect long-term care contributions from local residents and make benefit payments to adults who have long-term high-level care needs.

The States has provided funding to allow benefits to be paid from 1 July 2014. Contributions will start to be collected from the beginning of 2015.

Benefits under the long-term care scheme

If you have high-level care needs and have been resident in Jersey for a set period, you may be eligible for benefits under the long-term care scheme. Your care can be provided in your own home or in a care home.

A universal LTC benefit is payable once your care costs reach a certain level – this is paid regardless of your income and assets.

You will always remain responsible for meeting your living costs if you are in a care home.

Additional financial support may be available to help meet your care costs and your living costs depending on the income, savings and assets of you and your partner.

Property loans may be available to assist you if you are a homeowner, depending on the income, savings and assets of you and your partner.

Who can apply for the new long-term care scheme?

To qualify for a benefit under the long-term care scheme, you must:

- be aged 18 or above
- have long-term high-level care needs
- pass a residence test.

Long-term high-level care needs

- If you have long-term high-level care needs you will need substantial help with daily activities such as getting out of bed and getting dressed, and you will expect to need this level of help for the rest of your life.
- Your care needs will be assessed by a healthcare professional and you will be allocated to one of four care levels under the LTC scheme.
- If you are still living in your own home, you need to contact the long-term care team at Health and Social Services on 444440 to organise an assessment of your care needs.
- If you are in hospital, the nursing staff will organise the assessment as part of your discharge plan.

Residence test

- You have lived in Jersey for the ten years immediately before you apply
- OR
- You have lived in Jersey for ten years without a break as an adult in the past and for the year immediately before you apply.

(If you are under the age of 28, the same test applies, but you can have lived in Jersey at any age.)

If you do not meet the residence test but you have been resident in Jersey for more than five years, you may qualify for financial assistance under the separate Income Support LTC scheme. This scheme is less generous than the LTC scheme.

What costs are covered by the LTC scheme?

Three types of cost are included in the LTC scheme:

- standard care costs
- standard co-payments
- additional costs

These are explained below.

Standard care costs

A standard care cost rate is set as a weekly amount for each care level in the LTC scheme. These standard care costs apply to care provided in a care home or in your own home.

Standard co-payment

If you receive care in a care home, your care home fee will be made up of the standard care cost for your care level plus a co-payment that covers the costs of living in a care home. Under the LTC scheme there is a single standard co-payment rate for everyone that lives in a care home. However, depending on your choice of care home, this may not cover your total co-payment (see below).

If you receive care at home, you do not need to make a co-payment because you will continue to meet your own living costs. These living costs are not included in the LTC scheme.

Additional costs

If you receive care at home, you may choose a care provider or a care package that costs more than the standard care rate.

If you live in a care home, your gross care fee may be more than the standard care cost rate plus the standard co-payment. The gross fee will vary depending on your choice of care home and any extra services or facilities that you receive.

What benefits are available under the LTC scheme?

The benefits available under the LTC scheme are:

- LTC benefit
- LTC support
- LTC property loan

These are explained below.

LTC benefit

The LTC benefit covers your standard care costs once they have reached a certain level – the care costs cap. The LTC benefit is a "universal" benefit – it does not depend on your income or assets. Once your standard care costs have reached the care costs cap, the LTC benefit covers your standard care costs for the remainder of the time that you receive long-term care. The LTC benefit does not cover co-payment costs or additional costs.

LTC support

LTC support helps you to meet your standard care costs and your standard co-payment if you cannot afford to meet these costs from the income and assets of you and your partner. LTC support does not cover additional costs.

LTC property loan

An LTC property loan is only available if you own your own home in Jersey. It can help you meet any of your LTC costs. We will consider your income and assets and those of your partner in calculating the level of LTC property loan that you can receive.

The benefit is provided as a loan which is secured against the value of your Jersey property. The loan is normally repaid when the property is sold or when you pass away.

A separate *Property loans* leaflet is available that gives further details about LTC property loans.

Summary of benefits

In summary:

- The LTC benefit covers your standard care costs once you reach the care costs cap
- LTC support is available to assist with standard care costs (before you reach the care costs cap) and with the standard co-payment
- If you are a homeowner, an LTC property loan may be available to cover any shortfall in standard care costs (before you reach the care costs cap), to assist with the standard co-payment, and to cover any additional costs.

This is summarised in the table below.

	Standard care costs below care costs cap	Standard care costs above the care costs cap	Standard co-payment	Additional costs
LTC benefit	N/A	Covered in full	N/A	N/A
LTC support	Up to full cost	N/A	Up to full cost	N/A
LTC property loan	Up to full cost	N/A	Up to full cost	Up to a set amount

The care costs cap

The care costs cap is set at £52,120.

The long-term care scheme shares the cost of care more fairly across the community and limits an individual's exposure to very high care costs. As far as you are able to do so, you are liable to meet the first £52,120 of your standard care costs yourself.

Once you have reached the care cost cap, you will be entitled to receive the LTC benefit, whatever your level of income or assets. This will then cover your standard care costs. You will still be expected to meet your standard co-payment (if you live in a care home) and any additional costs you have agreed.

For every week that you receive care, your standard care costs will build up towards the care costs cap. It does not matter how much your care actually costs or how much of your care costs you pay yourself, your care costs will always increase at the standard care cost for your care level.

The table below indicates how long it takes to reach the care costs cap.

Care level	Weekly Standard Co-Payment	Weekly Standard Care Cost	Number of weeks to reach the care costs cap
1 (lowest)	£312.76	£353.15	148
2	£312.76	£539.07	97
3	£312.76	£779.24	67
4 (highest)	£312.76	£979.86	53

If you are receiving care at home, your care costs may be less than the standard care cost – perhaps where a family member is providing some of your care – but your care costs will still accumulate at the standard care cost for your care level.

If you have a partner and the total value of both of your standard care costs (this can be years apart) reaches £78,180, this will also meet the care costs cap and you will then both be eligible to receive the LTC benefit to cover your standard care costs for the rest of your time in care.

Treatment of assets

One of the key features of the LTC scheme is to provide support for homeowners so that people are not forced to sell the family home to meet care costs. This is done by excluding assets of up to £419,000 from the benefit calculation.

Assets include savings and other investments owned by you or your partner and the value of your home.

If your total assets are worth less than £419,000 you do not have to use any of these assets to pay towards your care costs. You can apply for help with your standard care costs and the standard co-payment. If you are a homeowner, you may also be able to use an LTC property loan to assist you with any additional costs.

If your home is worth more than £394,000 and the value of your other assets is more than £25,000, you will need to use some of your assets as well as your income to meet your total care costs. Once you have used up your other assets to leave a

balance of £25,000, you will be able to apply for help through an LTC property loan to meet any of your care costs.

You may well reach the care costs cap before the net value of your home falls to £394,000. If this is the case then you will receive the LTC benefit to cover your standard care costs. You will then only need to pay towards your co-payment and any additional costs.

If the net value of your home reaches £394,000 first, then you will be able to apply for LTC support to help with your standard care costs and the standard co-payment. You may be able to continue to use your LTC property loan to assist you with any additional costs.

How do I find out more about the long-term care scheme?

This booklet is intended to give an outline of how the long-term care scheme works. If you would like further details, more information is available on the website www.gov.je/longtermcare

How do I make a claim under the LTC scheme?

If you have long-term care needs and you think you may qualify for the long-term care scheme, please contact the long-term care assessment service at Health and Social Services on 444440 who will organise an assessment of your care needs.

Useful contact numbers

Social Security LTC team..... 447547 | LongTermCare@gov.je

Health and Social Services LTC team.... 444440 | SPOR@health.gov.je



List of Approved Care Homes

The following is a list of approved care homes in Jersey and some basic information about the services and costs associated with each home.

Standard Care Home Rates

Care level	Weekly Standard Co-Payment	Weekly Standard Care Cost
1 (lowest)	£312.76	£353.15
2	£312.76	£539.07
3	£312.76	£779.24
4 (highest)	£312.76	£979.86

Homes are listed alphabetically.

The information contained in this leaflet is accurate as at 1/7/2014.

For more up to date information please see www.gov.je/longtermcare or www.jod.je.

Camelot		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Liz Kendrick-Lodge	Total rooms available	8	0	0
3 Waverley Terrace, St Saviours Rd, St. Saviour, JE2 7LA	registered for dementia	0	0	0
www.mindjersey.org	<u>Home Services & Costs</u>			
l.kendrick-lodge@mindjersey.org	All rooms are single occupancy: 2 are en-suite and 6 have shared facilities.			
01534 789404	There is no lift at this home.			
	Respite services are unavailable.			
Gross weekly costs:	Standard LTC Rates			

Clifton Care Home		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Julie Muscat	Total rooms available	7	27	0
Bagatelle Lane, St. Saviour, JE2 7TD	registered for dementia	0	0	0
www.cliftoncarehome.je	<u>Home Services & Costs</u>			
admin@cliftoncarehome.je	27 rooms are single and 3 are double: all but 2 are en-suite.			
01534 738697	There is a lift at this home.			
	Respite services are available at short notice depending upon bed availability at time of request.			
Gross weekly costs:	Starting at £1,000 - £1,150			

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Glanville Home for the Infirm and Aged		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Andrea Hughes	Total rooms available	29	0	0
70-74 St. Marks Road, St. Saviour, JE2 7LD	registered for dementia	0	0	0
www.glanvillehome.com	<u>Home Services & Costs</u>			
glanvillehome@gmail.com	21 rooms are single, 3 are double, and 2 are respite: most are en-suite.			
01534 733528	There is a 12 person passenger lift and 2 stair lifts at this home.			
	Respite services are available.			
Gross weekly costs:	Standard LTC Rates Respite starting at: £700 (level 1) & £882 (level 2)			

Glenferrie Rest Home		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Amanda Etienne	Total rooms available	9	0	0
24 Pierson Road, St. Helier, JE2 3PD	registered for dementia	0	0	0
No website.	<u>Home Services & Costs</u>			
admin@personalcareltd.com	3 rooms are single and 3 are double occupancy: 3 shared facilities and 4 separate toilets – one on each floor.			
01534 727177	There are 2 stair lifts available.			
	Respite services are unavailable.			
Gross weekly costs:	Starting at £715.40 - £805			

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Health & Social Services		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Louise Barclay & Rachel McBride	Total rooms available	various		
Various Addresses	registered for dementia	various		
No website.	<u>Home Services & Costs</u>			
l.barclay@health.gov.je r.mcbride@health.gov.je	HSSD run Approved Care Homes and Approved Group Homes as well as several wards relating to long-term care.			
01534 444004				
	Respite services are available.			
Gross weekly costs:	Standard LTC Rates			

Highlands Care Home		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Natalie Cupit	Total rooms available	0	0	43
La Rue du Froid Vent, St. Saviour, JE2 7LJ	registered for dementia	0	0	0
No website	<u>Home Services & Costs</u>			
highlands.m@fshc.co.uk	There are double apartments (2 bedrooms) with shared facilities and single apartments (1 bedroom) with en-suite facilities.			
01534 511401	There is a wheelchair lift available in this home.			
	Respite services are available			
Gross weekly costs:	Starting at £900 - £1,150 (Residential); Starting at £1,200 - £1,500 (Nursing)			

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Little Sisters of the Poor		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Sister Catherine Harvie	Total rooms available	66	14	0
Jeanne Jugan Residence. New St John's Road. St Helier JE2 4XZ	registered for dementia	0	0	0
No website.	<u>Home Services & Costs</u>			
med.jersey@lsplondon.co.uk	All rooms are single occupancy are en-suite.			
01534 875960	There are three lifts at this home.			
	Respite services are available.			
Gross weekly costs:	Starting at Residential - Level 1: £709.30; Starting at Residential - Level 2: £935.31; Starting at Nursing (Level 3/4): £980			

Jersey Cheshire Home		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Ann Appleton	Total rooms available	0	0	25
Eric Young House, Rope Walk, St. Helier, JE2 4UU	registered for dementia	0	0	0
www.jerseycheshirehome.je	<u>Home Services & Costs</u>			
admin@jerseycheshirehome.je	All rooms are single occupancy and have a mixture of en-suite and shared facilities.			
01534 285858	There is a lift available in this home.			
	Respite services are unavailable.			
Gross weekly costs:	Standard LTC Rates			

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La Haule Care Home		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Sindy Gartshore	Total rooms available	52	0	0
Route des L'Isle, La Haule, St Brelade, JE3 8BF	registered for dementia	52	0	0
No website	<u>Home Services & Costs</u>			
silver.springs.manag@fshc.co.uk	All rooms are single occupancy and all but 5 are en-suite.			
01534 742640	There is a passenger lift and stair-lift available in this home.			
	Respite services are available.			
Gross weekly costs:	Starting at £900 - £1,150			

Lakeside		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Elena Alexa	Total rooms available	32	35	67
La Rue de la Commune, St. Peter, Jersey JE3 7BN	registered for dementia	0	0	35
www.barchester.com	<u>Home Services & Costs</u>			
elena.alex@barchester.com	All rooms are single and en-suite.			
01534 741444	2 stretcher lifts at this home.			
	Respite services are subject to availability. Day services are also offered.			
Gross weekly costs:	Starting at £1,000			

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Lakeside Manor		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Rosie Goulding	Total rooms available	40	20	60
La Rue de la Commune, St. Peter, Jersey JE3 7BN	registered for dementia	35	10	46
www.barchester.com	<u>Home Services & Costs</u>			
rosie.goulding@barchester.com	All rooms are single and en-suite.			
01534 748050	2 stretcher lifts at this home.			
	Respite services are subject to availability. Day services are also offered.			
Gross weekly costs:	Starting at £1,200			

Lavender Villa Residential Home		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Kathy Murphy	Total rooms available	20	0	0
La Rue a Don, Grouville, JE3 9DZ	registered for dementia	0	0	0
www.lavendervilla.co.uk	<u>Home Services & Costs</u>			
kathy@lavendervilla.co.uk	All rooms are single occupancy and have en-suite facilities			
01534 888107	There is a lift available			
	Respite services are available			
Gross weekly costs:	Starting at £950 - £1,050			

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Les Amis		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Shaun Findlay	Total rooms available	85	0	0
La Grande Route de St Martin, St. Saviour, JE2 7JA	registered for dementia	0	0	0
www.lesamis.org.je	<u>Home Services & Costs</u>			
shaun@lesamis.org.je	This is an approved group home. Various single and double rooms with en-suite or shared facilities			
01534 850613	Some properties are wheel chair accessible			
	Respite services are available			
Gross weekly costs:	Standard LTC Group Home Rates			

Les Houmets Care Home		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Monica Meredith	Total rooms available	26	0	0
Gorey Village, Grouville, JE3 9EP	registered for dementia	0	0	0
www.leshoumets.com	<u>Home Services & Costs</u>			
admin@leshoumets.com	24 rooms are single and 2 are double occupancy: all are en-suite			
01534 855656	There is a lift and a stair lift			
	Respite services are subject to availability			
Gross weekly costs:	Starting at £980 - £1,078			

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L'Hermitage Care Home including Beaumont Villa		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: David Taylor	Total rooms available	0	0	65
La Route de Beaumont, St. Peter, JE3 7HQ	registered for dementia	0	0	24
www.caringhomes.org	Home Services & Costs			
manager.lhermitage@caringhomes.org	All rooms are single occupancy and have en-suite facilities			
01534 846000	There are lifts available in these homes			
	Respite services are available			
Gross weekly costs:	Starting at £1,350 - £1,500			

Little Grove Nursing Home		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Kelly Kennedy	Total rooms available	0	23	0
Rue de Haut, St. Lawrence, Jersey, JE3 1JZ	registered for dementia	0	0	0
No website.	Home Services & Costs			
littlegroveclinic@yahoo.co.uk	There are 8 double rooms and 15 single rooms			
01534 705213	There is a wheelchair lift with stretcher access.			
	Respite services are available			
Gross weekly costs:	Starting at £1,036 - £1,596			

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Longfield Villa Care Home		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Steven Foulds	Total rooms available	0	20	0
Rue de Bocage, St. Peter, JE3 7AS	registered for dementia	0	0	0
No website.	<u>Home Services & Costs</u>			
longfieldvilla@aol.co.uk	This home is registered for residents with mental health needs. All rooms are single occupancy and a mix of semi-en-suite and full en-suite with shared facilities			
01534 481337	There is no lift at this home (single storey)			
	Respite services are subject to availability.			
Gross weekly costs:	Starting at £920.92 - £1,507.10			

Maison St. Brelade		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Pearl Thebault	Total rooms available	45	5	0
La Petite Route des Mielles, St. Brelade, JE3 8FB	registered for dementia	0	0	0
No website.	<u>Home Services & Costs</u>			
maisonstbrelade@newtelsurf.com	All rooms are single occupancy and are en-suite.			
01534 742464	There is no lift at this home (single storey)			
	Respite services are available			
Gross weekly costs:	Starting at £864 (Level 1) & £961 (Level 2)			

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Methodist Homes for Aged (Jersey)		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Angela Stephens	Total rooms available	34	0	0
Maison La Corderie , Green Street, St. Helier, JE2 4UG	registered for dementia	0	0	0
No website.	<u>Home Services & Costs</u>			
mlcmatron@mhajersey.org	All but 1 room is single occupancy and all are en-suite			
01534 872454	There is a lift			
	Respite services are available			
Gross weekly costs:	Standard LTC Rates			

Palm Springs Nursing Home		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Cheryl Kenealy	Total rooms available	0	25	0
Trinity Hill, St. Helier, JE2 4NJ	registered for dementia	0	0	0
www.psnh.co.uk	<u>Home Services & Costs</u>			
enquiries@psnh.co.uk	18 single and 4 double: most en-suite and shared facilities			
01534 724781	There is a lift available			
	Respite services are available			
Gross weekly costs:	Starting at £1,200-£1,400			

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Pinewood Residential Home		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Eileen Crabb	Total rooms available	47	0	0
Le Mont Millais, St. Helier, JE2 4RW	registered for dementia	0	0	0
www.pinewoodhome.co.uk	<u>Home Services & Costs</u>			
pinewoodhome@aol.com	All rooms are single occupancy and have en-suite facilities.			
01534 888302	There is a passenger lift available in this home.			
	Respite services are available.			
Gross weekly costs:	Starting at £1,000 (depending on care & facilities)			

Ridout House		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Norma Parkinson	Total rooms available	9	0	0
9 Midvale Road, St. Helier, JE2 3YR	registered for dementia	0	0	0
www.ridouthouse.com	<u>Home Services & Costs</u>			
ridouthouse@hotmail.com	7 rooms are single occupancy and 2 can be single or double occupancy and have en-suite facilities			
01534 730249	There is an 8 person passenger lift at this home.			
	Respite services are unavailable			
Gross weekly costs:	Standard LTC Rates			

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Ronceray Care Home		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Carole Keenan	Total rooms available	25	0	0
Rue du Huquet, St. Martin, JE2 6HE	registered for dementia	25	0	0
No website.	<u>Home Services & Costs</u>			
ronceraycarehome@gmail.com	All rooms are single occupancy and have en-suite facilities.			
01534 857843	There is a bed lift available in this home.			
	Respite services are available			
Gross weekly costs:	Starting at £1,120			

Silver Springs		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Sindy Gartshore	Total rooms available	34	33	0
La Route Des Genets, St. Brelade, JE3 8DB	registered for dementia	0	0	0
www.fshc.co.uk	<u>Home Services & Costs</u>			
silver.springs.manager@fshc.co.uk	All rooms are single occupancy and have en-suite facilities. 5 rooms can be dual registered with bedroom/lounge facilities.			
01534 742640	2 lifts are available			
	Respite services are subject to availability.			
Gross weekly costs:	Starting at £1,100 - £1,500			

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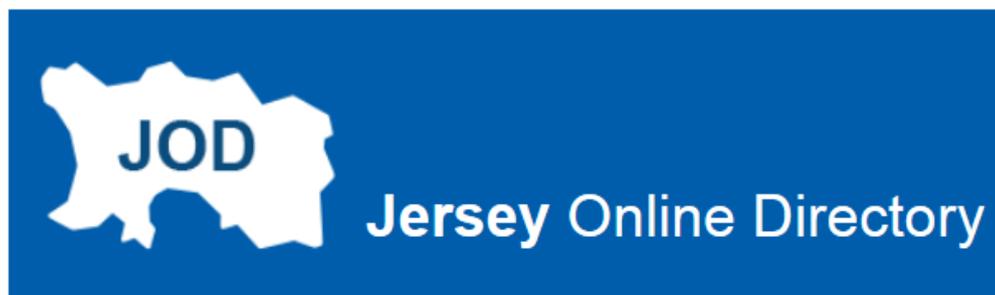
St. Ewolds Care Home		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Ann McLean	Total rooms available	61	5	0
Balmoral Drive, St. Helier, JE2 4NJ	registered for dementia	0	0	0
www.sthelier.je	Home Services & Costs			
ann.mclean@posh.gov.je	66 single which can adapt to include 3 suites for couples: all are en-suite.			
01534 285855	There are 2 lifts in this home			
	Respite services are subject to availability.			
Gross weekly costs:	Standard LTC Rates - £1,022			

St. Helier House Residential Home		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Jacqueline Jolley	Total rooms available	56	0	0
Westmount Road, St. Helier, JE2 3LP	registered for dementia	0	0	0
www.sthelier.je	Home Services & Costs			
jacqueline.jolley@posh.gov.je j.garrod@posh.gov.je	All rooms are single occupancy but not en-suite			
01534 722248	There are 2 lifts in this home			
	Respite services are subject to availability.			
Gross weekly costs:	Standard LTC Rates			

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Stuart Court Residential Home		Level 1-4 (Residential)	Level 3-4 (Nursing)	Dual
Manager: Jan Robinson	Total rooms available	28	0	0
Maison La Corderie, Green Street, St. Helier, JE2 4UG	registered for dementia	0	0	0
No website.	<u>Home Services & Costs</u>			
scmatron@mhajersey.org	All rooms are single occupancy and are en-suite			
01534 726936	There is a lift			
	Respite services are available			
Gross weekly costs:	Standard LTC Rates			



List of HSSD Approved Providers

The following is a list of approved care providers in Jersey and some basic information about the services and costs associated with each provider.

Standard Community Support Rates

Support	Unit	Price Range
Day Time	Per hour	£ 17.51 - £21.46
Twilight	Per hour	£ 20.71 - £25.38
Sleep-in	Per night	£ 52.52 - £64.37
Waking	Per night	£ 62.13 - £76.15

Providers are listed by a) whether they are regulated; and b) alphabetically.

Regulated under the Nursing Agencies (Jersey) Law 1978 & Fully Approved

The information contained in this leaflet is accurate as at 1/7/2014.

For more up to date information please see www.gov.je/longtermcare or www.jod.je.

Cambrette Care and Nursing Services		1-4 (Non-Nursing)	3-4 (Nursing)
Manager: Beth Gicquel	Services Available	Yes	Yes
1st Floor, 17 Queen Street, St Helier, JE2 4WD			
www.cambrette.com	Basic Hourly Rate (starting at): £17		
beth.gicquel@cambrette.com			
01534 633083 07797723132			

Palm Springs Nursing and Care Services		1-4 (Non-Nursing)	3-4 (Nursing)
Manager: Cheryl Kenealy	Services Available	Yes	Yes
Trinity Hill, St Helier, Jersey JE2 4NJ			
www.psnhs.co.uk	Basic Hourly Rate (starting at): £16		
denise@psnh.co.uk			
01534 733479 07797755873			

Fully Approved

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All Care Jersey		1-4 (Non-Nursing)	3-4 (Nursing)
Manager: Julie Couley	Services Available	Yes	No
Sevilla House, D'Auvergne Lane, St Helier, JE2 4PS			
www.allcarejersey.com	Basic Hourly Rate (starting at): £19		
contact@allcarejersey.com			
01534 619719 07700720222			

Autism Jersey		1-4 (Non-Nursing)	3-4 (Nursing)
Manager for Short Break Services: Carl Le Poidevin	Services Available	Yes	No
2 Britannia Place, Bath Street, St Helier, JE2 4 SU			
www.autismjersey.org	Basic Hourly Rate (starting at): £15 - £24 Minimum of 2 hours		
c.lepoidevin@autismjersey.org			
01534 871888			

Christie Care		1-4 (Non-Nursing)	3-4 (Nursing)
Manager: Lin Barnes	Services Available	Yes	No
The Old Post Office, High Street, Saxmundham, Suffolk, IP17 1AB			
www.christiescare.com	Basic Rates: £850 - £950 per week (only provide 24 hour live in care).		
lin.barnes@christiescare.com			
01728 605013			

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Family Nursing & Home Care (FNHC)		1-4 (Non-Nursing)	3-4 (Nursing)
Manager: Julie Gafoor	Services Available	Yes	No
Le Bas Centre, St Saviours Road, St Helier, JE2 4RP			
www.familynursing.org.je	Basic Hourly Rate (starting at): £12		
j.gafoor@fnhc.org.je			
01534 443600			

Karen's Care Agency		1-4 (Non-Nursing)	3-4 (Nursing)
Manager: Karen Smith	Services Available	Yes	No
Gargate Mill Farm, La Vallee de st Pierre, St Peter, JE3 7EG			
www.karencarers.co.uk	Basic Hourly Rate (starting at): £16		
karen@karencarers.co.uk			
01534 509858 07797788120			

Lavender Villa Home Care		1-4 (Non-Nursing)	3-4 (Nursing)
Manager: Gail Lupton	Services Available	Yes	No
11 Peters Street, St. Helier, JE2 4SP			
www.lavendervilla.co.uk	Basic Hourly Rate (starting at): £18		
gail@lavendervilla.co.uk			
01534 888237			

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Les Amis		1-4 (Non-Nursing)	3-4 (Nursing)
Manager: Shaun Findlay	Services Available	Yes	No
La Grande Route de St Martin, St Saviour, JE2 7JA			
www.lesamis.org.je	Basic Hourly Rate (starting at): £24		
shaun@lesamis.org.je			
01534 850600			

New Horizons Support Services		1-4 (Non-Nursing)	3-4 (Nursing)
Manager: Anthony Evans	Services Available	Yes	No
Dalyan, Lower Kingscliff, St.Helier, Jersey, JE2 3GS			
www.newhorizonssupportservices.co.uk	Basic Hourly Rate (starting at): £20		
info@newhorizonssupportservices.co.uk			
01534 888826 07797922235			

Total Living Care		1-4 (Non-Nursing)	3-4 (Nursing)
Manager: Jayne Hopkins	Services Available	Yes	No
Chantelina, la place Bisson, St Brelade, JE3 8HR			
www.tlcjersey.com	Basic Hourly Rate (starting at): £22		
Jaynehopkimns31@yahoo.co.uk			
01534 499377			

Provisionally Approved

These providers are working with HSSD towards fully approved status. They are approved in respect of existing clients as at 1 July 2014, but are not approved to take on new clients after 1 July 2014, except on a fully private basis.

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For more up to date information please see www.gov.ie/longtermcare or www.jod.ie.

Claddagh Home Care Services		1-4 (Non-Nursing)	3-4 (Nursing)
Manager: Stephen Foley	Services Available	Yes	No
Jersey Oak Work Shop, La Rue de la Forge, Grouville, JE3 9BH			
www.claddaghhomecare.co.uk	Basic Hourly Rate (starting at): £16.36		
stephen@claddaghhomecare.co.uk			
01534 663668 07700703825			

Gentle Care		1-4 (Non-Nursing)	3-4 (Nursing)
Manager: Anne Ruth	Services Available	Yes	No
19 La Providence La Vallee de St Pierre, St Lawrence JE3 1PP			
No website	Basic Hourly Rate (starting at): £17 Minimum of 2 hours		
annemruth@gmail.com			
7797736141			



Social Security Department

Centre for work, pensions and benefits

States of Jersey Social Security Department

PO Box 55, Philip Le Feuvre House,

La Motte Street, St. Helier, JE4 8PE

Tel: 01534 445505

Opening hours: Monday to Friday 8.30 a.m. to 5.00 p.m.

A large print version of this leaflet is available upon request.