



Useful Contact Details for Families

LOCAL AUTHORITY		
Service	Location	Contact Details
0-25 Yrs SEND Team (EHC Plans and Children's Disability Social Care)	CETL Brierton Lane Hartlepool	01429 523528
Children's Centres	Various locations	01429 284284 childrenshub@hartlepool.gcsx.gov.uk www.hartlepoolfsd.org.uk
Early Help Locality Teams	The Children's Hub Civic Centre Victoria Road Hartlepool TS24 8AY	01429 284284 childrenshub@hartlepool.gcsx.gov.uk
Family Service Directory	The Children's Hub Civic Centre Victoria Road Hartlepool TS24 8AY	01429 284284 childrenshub@hartlepool.gcsx.gov.uk www.hartlepoolfsd.org.uk
Free Nursery Entitlement	The Children's Hub Civic Centre Victoria Road Hartlepool TS24 8AY	01429 284284
Hartlepool Information, Advice and Support Service	Civic Centre Victoria Road Hartlepool TS24 8AY	01429 284876 0777 649 1662 HARTLEPOOLIASS@hartlepool.gov.uk www.hartlepool.gov.uk/education
Hartlepool Now	Civic Centre Victoria Road Hartlepool TS24 8AY	01429 523652 www.hartlepoolnow.co.uk

Service	Location	Contact Details
Money Matters	The Children's Hub Civic Centre Victoria Road Hartlepool TS24 8AY	01429 284284
SEND Local Offer	Civic Centre Victoria Road Hartlepool TS24 8AY	01429 284876 www.childrens.fsd.org.uk/send
Short Breaks for Families of Disabled Children	Civic Centre Victoria Road Hartlepool TS24 8AY	01429 284876 www.childrens.fsd.org.uk/send
The Children's Hub	Civic Centre Victoria Road Hartlepool TS24 8AY	01429 284284 childrenshub@hartlepool.gcsx.gov.uk www.hartlepoolfsd.org.uk

HEALTH		
Service	Location	Contact Details
Audiology Department	James Cook Hospital Marton Road Middlesbrough TS4 3BW	01642 854071
Children's Community Nursing Team	University Hospital of Hartlepool Holdforth Road Hartlepool TS24 9AH	01429 522807
Children's Physiotherapy Services North Tees and Hartlepool NHS Trust	University Hospital of Hartlepool Holdforth Road Hartlepool TS24 9AH	01429 522810
Continence Advisory Services	Single Point of Access (SPA) North Tees and Hartlepool NHS Trust	01429 522500
Hartlepool Adolescent and Mental Health Services (CAMHS)	Dover House 1-5 Lynn Street Hartlepool TS24 7JZ	03000 132 000 (option 4)
Hearing Impaired Services	Whinney Banks Primary School Fakenham Avenue Middlesbrough TS5 4QQ	01642 354354
School Nursing Team	University Hospital of Hartlepool Holdforth Road Hartlepool TS24 9AH	01429 522718

Service	Location	Contact Details
Speech and Language Therapy	University Hospital of Hartlepool Holdforth Road Hartlepool TS24 9AH	01429 522717 www.nth.nhs.uk/services/speech-language-therapy/child
Wheelchair Services	Wheelchair Services University Hospital of Hartlepool Holdforth Road Hartlepool TS24 9AH	01429 522969 01642 624882

VOLUNTARY/COMMUNITY GROUPS		
Service	Location	Contact Details
Child Deaf Youth Project (CDYP)	Middlesbrough Deaf Centre Derwent Street North Ormesby Middlesbrough TS3 6JB	01642 246705 www.cdyp.co.uk
Daisy Chain	Daisy Chain Respite Care Family Support Centre Calf Fallow Lane Stockton TS20 1PF	01642 531248 info@daisychainproject.co.uk www.daisychainproject.co.uk
Families First	One 77 177 York Road Hartlepool TS25 9EQ	01429 867016 www.hf1.org.uk
Hartlepool Carers	19A Lowthian Road Hartlepool TS24 8BH	01429 283095 www.hartlepoolcarers.org.uk
Hartlepool Deaf Centre	One 77 177 York Road Hartlepool TS25 9EQ	07872 607 124
Hartlepool Special Needs Support Group	109 Park Road Hartlepool TS26 9HR	01429 863766 www.hsnsq.org.uk
P.A.L.S (Play Activities Listening Ear Support)	The Salvation Army Admirals Avenue Pallister Park Middlesbrough TS3 8SA	01642 327545
Parent Carer Forum (1 Hart, 1 Mind, 1 Future)		07896 054 361 HartMindFuture@yahoo.co.uk

Service	Location	Contact Details
The Main Project	16 Highforce Road Riverside Park Middlesbrough TS2 1RH	01642 608012 www.iammain.org.uk
Useful Vision	29-30 Azure Business Centre High Street Newburn Newcastle Upon Tyne NE15 8LN	08456 048 491 www.usefulvision.org.uk
West View Advice and Resource Centre	The Community Centre Miers Avenue Hartlepool TS24 9JQ	01429 271294 www.wvarc30.org.uk

REGIONAL/NATIONAL		
Service	Location	Contact Details
Calvert Trust (Kielder)	Kielder Water Forest Park Hexham Northumberland NE48 1BS	01434 250232 www.calvert-trust.org.uk
Calvert Trust (Lake District)	Little Crosthwaite Keswick Cumbria CA12 4QD	01768 772255 www.calvert-trust.org.uk
Contact for Families of Disabled Children (previously Contact a Family) North East	The Dene Centre Castle Farm Road Newcastle Upon Tyne NE3 1PH	0808 808 3555 (freephone) 0191 2136300 Northeast.office@contact.org.uk www.contact.org.uk
IPSEA (Independent Parental Special Education Advice)		Help line via website www.ipsea.org.uk
Kidz Unlimited Ambassador Club	4 th Floor Portland House Bressenden Place London SW1E 5BH	0800 151 3350 www.whizz-kidz.org.uk
The Communication Trust	31 Angel Gate London EC1V 2PT	0207 7843 2526 www.thecommunicationtrust.org.uk
Working Families	Cambridge House 1 Addington Square London SE5 0HF	0207 7253 7243 www.workingfamilies.org.uk

OTHER		
Service	Location	Contact Details
Butterwick House Children's Hospice	Middlefield Road Stockton TS19 8XN	01642 607748 www.butterwick.org.uk
Granville Lodge (Huntercombe Group)	Granville Avenue Hartlepool TS26 8ND	01429 222247