

Have your say on the future of Ealing children's centres 2019-22

Consultation Questionnaire



This questionnaire is for you to tell us how you feel about proposed changes to Ealing children's centres and how these changes may affect you. You can read about these changes on our website or by picking up or downloading a copy of our booklet called: **Have your say on the future of Ealing children's centres 2019-22.**

You can complete this questionnaire online at **www.ealingfamiliesdirectory.org.uk** by visiting the **'Feedback'** section and selecting **'Children's Centre Consultation'**.

Or you can complete this printed version and hand it in to a member of staff at any children's centre.

Ealing Council is consulting on its draft children's centres strategy for the next three years (2019-2022), which means there may be changes to how children's centre services are provided in the future. This questionnaire is designed to work alongside the full strategy available at www.ealingfamiliesdirectory.org.uk or if you prefer, a shorter version of the strategy is the 'Have Your Say' leaflet available online as well as in print from your local children's centre.

We currently have 27 children's centre sites in the borough - 7 main centres and 20 linked sites. The future proposal is to retain the 7 main children's centres but out of the 20 linked sites some services may be re-organised or reduced at 11 sites.

The consultation is open from 22 February until 17 May 2019, and this survey asks for your opinion on the proposed changes and how they might impact you.

Information you provide through this survey will be used only for informing the final children's centre strategy and the equalities analysis assessment. Your contact details, if provided, will be used to keep you informed about the outcome of the consultation. All the information will be used and stored in accordance with the Data Protection Act 2018, incorporating the EU's General Data Protection Regulation (GDPR).

If you have any questions or need help with this consultation, please contact **Ealing's Family Information Service** on **020 8825 5588** or email children@ealing.gov.uk

1. Are you completing this survey as:

- | | |
|---|--|
| <input type="checkbox"/> A current user of children's centre services in Ealing | <input type="checkbox"/> An employee of a children's centre |
| <input type="checkbox"/> A former user of children's centre services in Ealing | <input type="checkbox"/> A representative of an organisation |
| <input type="checkbox"/> A resident of Ealing | |
| <input type="checkbox"/> Other (please specify) | |

To ensure that children centres continue to offer valuable services across the borough we have based our strategy on the following key principles:

- Maintain a geographic spread of children's centres across the borough
- Prioritise services for areas and families most in need
- Implement changes through a schedule that minimises disruption to services and protects access for vulnerable children and families
- Keep parents and carers continuously informed about planned changes to services

2. To what extent do you agree or disagree that our proposals meet the above principles?

(In summary the proposals are to maintain existing services at 7 children's centres and 9 linked sites, but services at 11 linked sites may be reorganised)

- | | |
|--|---|
| <input type="checkbox"/> Strongly agree | <input type="checkbox"/> Tend to disagree |
| <input type="checkbox"/> Tend to agree | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Neither agree or disagree | <input type="checkbox"/> Don't know/can't say |

8. How important is it to you and your family that each of these nine linked children’s centres continues all its current services?

	Extremely important	Very important	Moderately important	Slightly important	Not at all important	Don’t know /can’t say
Grange CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Greenfields CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hathaway CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
John Perryn CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Limetrees CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maples CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Petts Hill CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Southall Park CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
St John’s (Jubilee) CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Due to reduced funding from the government we are proposing that the remaining **11** linked children’s centres may need to be significantly re-organised to meet the current budget.

We are working to find ways to maintain some early years services for children and families in each building. Under our proposals these centres may have reduced services and a small number may have to close.

These centres are:

- Acton Park CC
- Copley Close CC
- Dormers Wells CC
- Havelock CC
- Horsenden CC
- Northolt Park CC
- North Ealing CC
- Windmill CC
- Windmill Park CC
- West Twyford CC
- Wood End CC

9. To what extent do you agree or disagree with our proposal for these 11 linked centres?

(Please refer to the draft strategy 2019-22 for more details)

- | | |
|--|---|
| <input type="checkbox"/> Strongly agree | <input type="checkbox"/> Tend to disagree |
| <input type="checkbox"/> Tend to agree | <input type="checkbox"/> Strongly disagree |
| <input type="checkbox"/> Neither agree or disagree | <input type="checkbox"/> Don’t know/can’t say |

10. If you wish to comment on the proposals for any of the 11 linked children's centres above, please use the space below.

Please remember to name the children's centre(s) you are commenting on.

11. If any of these 11 children's centres were to close, what impact would it have on you or your family?

	Significant impact	Some impact	No impact	Don't know/Can't say
Acton Park CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Copley Close CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dormers Wells CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Havelock CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Horsenden CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Northolt Park CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
North Ealing CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Windmill CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Windmill Park CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
West Twyford CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wood End CC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please use the space below to further explain your response to the above question:

12. Please let us know which children’s centres you currently use. Leave blank if you don’t use any.

- | | | |
|--|---|---|
| <input type="checkbox"/> Academy Gardens Locality | <input type="checkbox"/> Havelock CC | <input type="checkbox"/> Northolt Park CC |
| <input type="checkbox"/> Acton Park CC | <input type="checkbox"/> Horsenden CC | <input type="checkbox"/> Perivale CC |
| <input type="checkbox"/> Copley Close CC | <input type="checkbox"/> Islip Manor CC | <input type="checkbox"/> Petts Hill CC |
| <input type="checkbox"/> Dormers Wells CC | <input type="checkbox"/> John Perryn CC | <input type="checkbox"/> South Acton CC |
| <input type="checkbox"/> Grange CC | <input type="checkbox"/> Jubilee CC | <input type="checkbox"/> Southall Park CC |
| <input type="checkbox"/> Greenfields Nursery School & CC | <input type="checkbox"/> Limetrees CC | <input type="checkbox"/> West Twyford CC |
| <input type="checkbox"/> Grove House CC | <input type="checkbox"/> The Log Cabin CC | <input type="checkbox"/> Windmill CC |
| <input type="checkbox"/> Hanwell CC | <input type="checkbox"/> Maples CC | <input type="checkbox"/> Windmill Park CC |
| <input type="checkbox"/> Hathaway CC | <input type="checkbox"/> North Ealing CC | <input type="checkbox"/> Wood End CC |

13. Please tell us how often you use those centres.

	Daily	Weekly	Monthly	Other
Academy Gardens Locality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If you selected other, please specify how often:	<input type="text"/>			
Acton Park Children’s Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If you selected other, please specify how often:	<input type="text"/>			
Copley Close Children’s Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If you selected other, please specify how often:	<input type="text"/>			
Dormers Wells Children’s Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If you selected other, please specify how often:	<input type="text"/>			
Grange Children’s Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If you selected other, please specify how often:	<input type="text"/>			
Greenfields Nursery School & Children’s Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If you selected other, please specify how often:	<input type="text"/>			
Grove House Children’s Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If you selected other, please specify how often:	<input type="text"/>			
Hanwell Children’s Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If you selected other, please specify how often:	<input type="text"/>			
Hathaway Children’s Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If you selected other, please specify how often:	<input type="text"/>			

Daily Weekly Monthly Other

Havelock Children's Centre

If you selected other, please specify how often:

Horsenden Children's Centre

If you selected other, please specify how often:

Islip Manor Children's Centre

If you selected other, please specify how often:

John Perryn Children's Centre

If you selected other, please specify how often:

Jubilee Children's Centre

If you selected other, please specify how often:

Limetrees Children's Centre

If you selected other, please specify how often:

The Log Cabin Children's Centre

If you selected other, please specify how often:

Maples Children's Centre

If you selected other, please specify how often:

North Ealing Children's Centre

If you selected other, please specify how often:

Northolt Park Children's Centre

If you selected other, please specify how often:

Perivale Children's Centre

If you selected other, please specify how often:

Petts Hill Children's Centre

If you selected other, please specify how often:

South Acton Children's Centre

If you selected other, please specify how often:

Southall Park Children's Centre

If you selected other, please specify how often:

Daily Weekly Monthly Other

West Twyford Children's Centre

If you selected other, please specify how often:

Windmill Children's Centre

If you selected other, please specify how often:

Windmill Park Children's Centre

If you selected other, please specify how often:

Wood End Children's Centre

If you selected other, please specify how often:

14. Children's centres currently provide a wide range of services, as listed below. To help us understand which services are most important to parents and carers, please select the top five services that you think should be prioritised for delivery at our children's centres.

- Information, advice and guidance
- Stay and play and baby groups
- Childcare / early learning
- Child health services - Community Midwives
- Child health services - Early Start Health Visiting including baby clinics
- Child health services - Perinatal (new parent) Mental Health
- Child health services - Infant feeding / breastfeeding support
- Child health services - Speech and Language support
- Family support services
- Parenting support and classes
- Adult and family learning
- Training and employment support
- Volunteering
- Other (please specify)

15. Please tell us why you picked the above services as your top five choices.

16. If the services you have chosen above were not available at your local children's centre, what impact would it have on you and your family?

- It would have a significant impact
- It would have some impact
- It would have no impact
- Don't know/ can't say

17. How easy or difficult it would be for you to access your top five services at another children's centre in the borough, instead of the one where you currently use them.

- Very easy
- Fairly easy
- Neither easy nor difficult
- Fairly difficult
- Very difficult
- Don't know /Can't say

If you ticked 'Fairly difficult' or 'Very difficult' above, please tell us why:

Ealing recognises the importance of promoting equality and inclusion to improve public services for everyone. Within the children’s centre consultation, we have carried out what is called an Equality Analysis Assessment which means we had a look at the diversity of people in the borough and how the changes might affect certain groups. We did this to ensure that any changes made to services recognised the importance of ensuring equality of access to services for all groups.

The Equality Analysis Assessment looks at:

- Age
- Disability
- Gender reassignment
- Marriage and civil partnership
- Pregnancy and maternity
- Race
- Religion or belief
- Sex
- Sexual orientation

18. From the list above, do you feel that any particular group of people is affected more than others by the proposed changes? If so please let us know below:

19. If you have any further comments about any aspect of this consultation, please leave them below:

About you

If you are completing this survey as a current / former user of children's centre services in Ealing, a resident of Ealing or an employee of a children's centre please go to question number **20**.
If you are completing this survey as a representative of an organisation please go to question number **28**.

Please tell us a little about yourself. The information you provide will only be used for the purposes of this consultation; your response will not impact on any services you may be receiving from Ealing Council. All the information will be handled in accordance with the Data Protection Act 2018, which incorporates the EU's General Data Protection Regulation (GDPR).

In accordance with the Equality Act 2010, this information will help us in understanding how views and experiences of different groups of people may differ.

By giving us your contact details, you are consenting to the council using these details to keep you updated about this consultation and the decision-making process. You may withdraw your consent at any time by calling **Ealing's Family Information Service** on **020 8825 5588** or emailing **children@ealing.gov.uk**

20. Your contact details

First Name _____

Surname _____

Address Line 1 _____

Address Line 2 _____

Town _____

Post Code _____

Email Address _____

Phone Number _____

21. Are you?

- Male
 - Female
 - Prefer not to say
 - Prefer to self-describe
-

22. What is your age group?

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+
- Prefer not to say

23. (For women only) Are you currently pregnant or have given birth in the last 12 months?

- Currently pregnant
- Have given birth in the last 12 months
- None of the above
- Prefer not to say

24. How many children do you have and what are their ages?

	Aged below 1 year	Aged 1-2 years	Aged 3-5 years	Aged over 5 years
1 child	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2 children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4 or more children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Disability

The Equality Act 2010 defines a person as having a disability if s/he 'has a long term physical or mental impairment which has a substantial and long term adverse effect on his/her ability to carry out normal day to day activities'.

25. Do you consider yourself to have a disability?

- Yes
- No
- Prefer not to say

26. Do any of your children have Special Educational Needs (SEN) or a disability?

- Yes
- No
- Prefer not to say

27. Which ethnic group do you consider you belong to?

- White** - English, Welsh, Scottish, Northern Irish, British
 - White** - Irish
 - White** - Gypsy/Irish Traveller
 - White** - Other
 - Any other White background
-

- Mixed / multiple ethnic groups** - White and Black Caribbean
 - Mixed / multiple ethnic groups** - White and Black African
 - Mixed / multiple ethnic groups** - White and Asian
 - Any other Mixed / multiple ethnic background
-

- Asian / Asian British** - Indian
 - Asian / Asian British** - Pakistani
 - Asian / Asian British** - Bangladeshi
 - Asian / Asian British** - Chinese
 - Any other Asian background
-

- Black / African / Caribbean / Black British** - African
 - Black / African / Caribbean / Black British** - Caribbean
 - Any other Black / African / Caribbean background
-

- Other ethnic group** – Arab
 - Any other ethnic group
-

Please give some details about your organisation so that we can get in touch with you with regards to your responses, if needed. By providing your contact details, you are consenting to the council using these details to keep you updated about this consultation and the decision-making process. You may withdraw your consent at any time by calling **Ealing's Family Information Service** on **020 8825 5588** or emailing **children@ealing.gov.uk**

28. Your organisation's details

Organisation Name _____

Contact Name _____

Address Line 1 _____

Address Line 2 _____

Town _____

Post Code _____

Contact Email Address _____

Phone Number _____



**Thank you for
completing the
questionnaire**

**We'll consider all
responses in order
to make a decision**

Please hand in your completed questionnaire to a member of staff at a children's centre. To find out more about the consultation, please visit www.ealingfamiliesdirectory.org.uk and choose the **'Feedback'** button.

To speak to someone, please see a member of staff at the children's centre or call **Ealing's Family Information Service** on **020 8825 5588**.