

THE BURY DIRECTORY

THE HOW TO DO IT YOURSELF GUIDE

This guide is designed to help you register your service, organisation or activity and update it yourself.

To get started you will need to visit:
www.theburydirectory.co.uk

How do I register?



Bury
COUNCIL



1. On the home page please click on the 'My Account' button on the dark blue Toolbar at the top of the page.

Sign in

Email address (Required)

Password (Required)

[Forgotten your password?](#)

Sign in

2. The my account button will then direct you to the page on the left.

3. It will ask for an email address and password to sign in. However you will not be able to do this until you have created an account.

4. Underneath the 'Sign in' button there is a link that says 'create an account', click this to start the registration process.

We respect your privacy and will not share your details.
For more information please view our [Privacy Policy](#) or [Contact us](#)

New user? [Create an account](#)

How do I register? Cont...

Create your account

First name (Required)

Surname (Required)

Email address (Required)

Create your password (Required)

Confirm password (Required)

By clicking 'Register your account' I agree that:

- I accept the [Terms & Conditions](#)
- I give consent to the processing of my data
- I may receive communications

Register your account

5. The page on the left will then appear asking you to fill out some details to create an account. Fill out the form with the following details:

- First name
- Surname
- Email address
- Create a password
- Confirm password.

Then click the 'register your account' button.

From: Open Objects [no-reply@openobjects.com] Sent: Thu 09/10/2014 1
To: Customer Advice & Liaison Team - CALTeam
Cc:
Subject: Welcome to Bury

Customer Task Force Bury Council,

Welcome to Bury. We now require you to validate your email address before your account is activated. Please click [here](#) or paste the link into the address bar of your web browser to complete the registration process.

https://staging.openobjects.com/bb5/bury/directory/verify_account.page?key=7jsRV7UL2Q

KBS Wireframe by [Open Objects](#)



6. An email will be sent to the address you provided asking you to verify your email address via a link that is in the email.

7. Follow the instructions on the email either clicking the link or copy and paste the web link into your web browser to verify.

8. Your account will now be active and you will receive a further email to confirm this.

How do I sign in?



9. Return to the home page and click on the 'My Account' button on the dark blue tool bar at the top of the page.

A screenshot of the 'Sign in' form. It has a title 'Sign in' and two input fields: 'Email address (Required)' with the value 'calteam@bury.gov.uk' and 'Password (Required)' with masked characters. Below the password field is a link 'Forgotten your password?'. At the bottom is a dark blue 'Sign in' button. A yellow arrow points to this button.

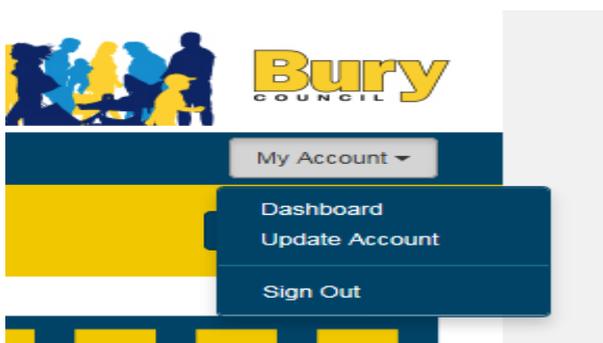
10. The 'My Account' button will then direct you to a page with this box.

11. Fill in the email address and password you set up in Step 5.

12. Click the dark blue 'Sign In' button below the form.

Please note: If you forget your password you can set up a new one by clicking the 'Forgot your password' link below the sign in box and following the emailed instructions.

13. You will now be signed into your account and have been redirected back to the Home Page.

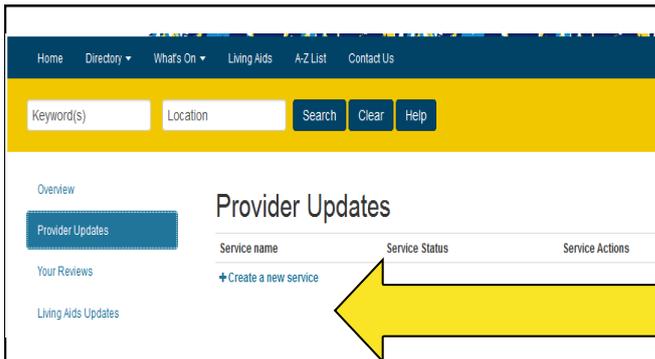


14. Click the 'My Account' button, this will then provide you a drop down option. Click 'Dashboard' here you can add entries or update/amend entries you already have.

15. Click 'Update Account' to update your account details or 'sign out' to log out of the website.

How do I add an entry?

*Please note: If your service, organisation or activity is already listed on The Bury Directory and we have an email address for you, you may already be pre-registered. This means you will not need to add an entry and will be able to start editing straight away. Your service title will appear above 'create a new service' shown in the picture below. To update the information that has been pre populated follow **Steps 35–38**. However, if you want to add a different or new entry please follow **Steps 15 - 30**.*



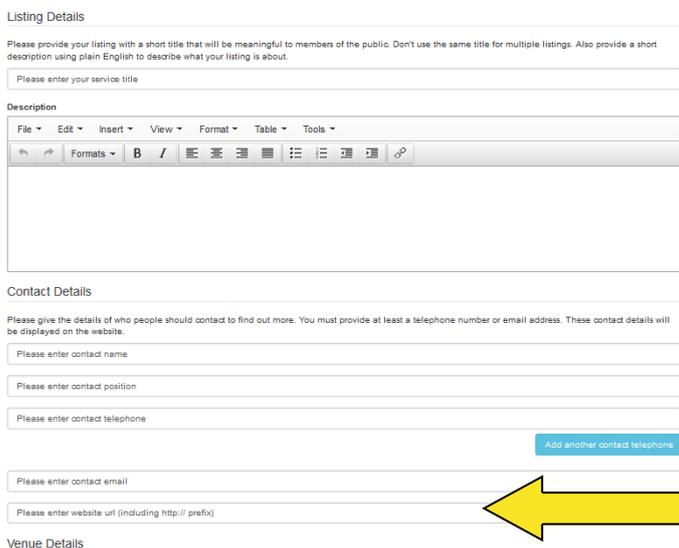
The screenshot shows a navigation bar with 'Home', 'Directory', 'What's On', 'Living Aids', 'A-Z List', and 'Contact Us'. Below is a search bar with 'Keyword(s)' and 'Location' fields, and 'Search', 'Clear', and 'Help' buttons. The main content area is titled 'Provider Updates' and has a left-hand menu with 'Provider Updates', 'Your Reviews', and 'Living Aids Updates'. The main table has columns for 'Service name', 'Service Status', and 'Service Actions'. A blue link '+ Create a new service' is visible in the 'Service name' column, highlighted by a yellow arrow.

15. When you are signed in to your account locate the 'Provider Updates' section from the list on the left hand side of your 'Dashboard'

Click the 'Create a new service' link.

This link will direct you to the form below.

Create a new record



The form is titled 'Create a new record' and has sections for 'Listing Details', 'Description', 'Contact Details', and 'Venue Details'. The 'Listing Details' section has a text input for 'Please enter your service title'. The 'Description' section has a rich text editor. The 'Contact Details' section has inputs for 'Please enter contact name', 'Please enter contact position', 'Please enter contact telephone', and 'Please enter contact email'. A blue button 'Add another contact telephone' is next to the telephone input. The 'Venue Details' section is partially visible at the bottom. A yellow arrow points to the 'Please enter contact email' input field.

17. Complete the 'Create a new record' form by filling out the service details:

- Title (mandatory)
- Description (mandatory)
- Contact details
- Venue details
- Date & Time
- Other Details

Additional Information

18. You can cancel and return to your 'Dashboard' at any time by clicking the red 'Cancel changes and go back' button or bottom of the form.

19. Add a photograph or logo by clicking the dark blue 'Select image' button in the 'Logo' section of the form. You can also add additional images to your page.

20. You will then be prompted to choose your image from your files. Click the 'Browse' button, search your files and select your chosen picture.

21. Once selected type what the image is into the 'description' box.

22. Click upload and wait for it to finish uploading.

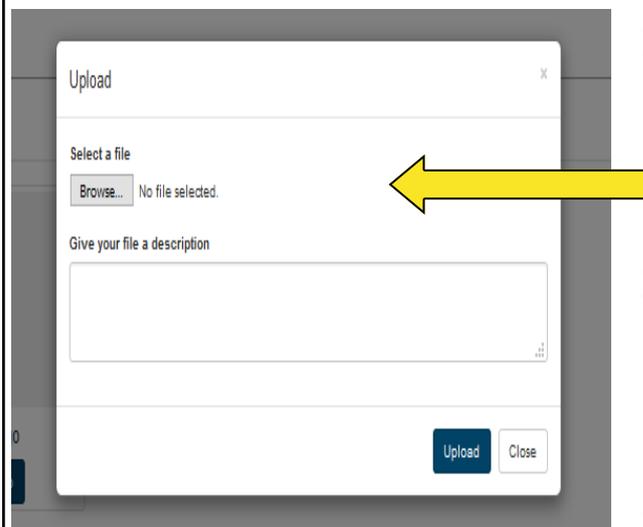
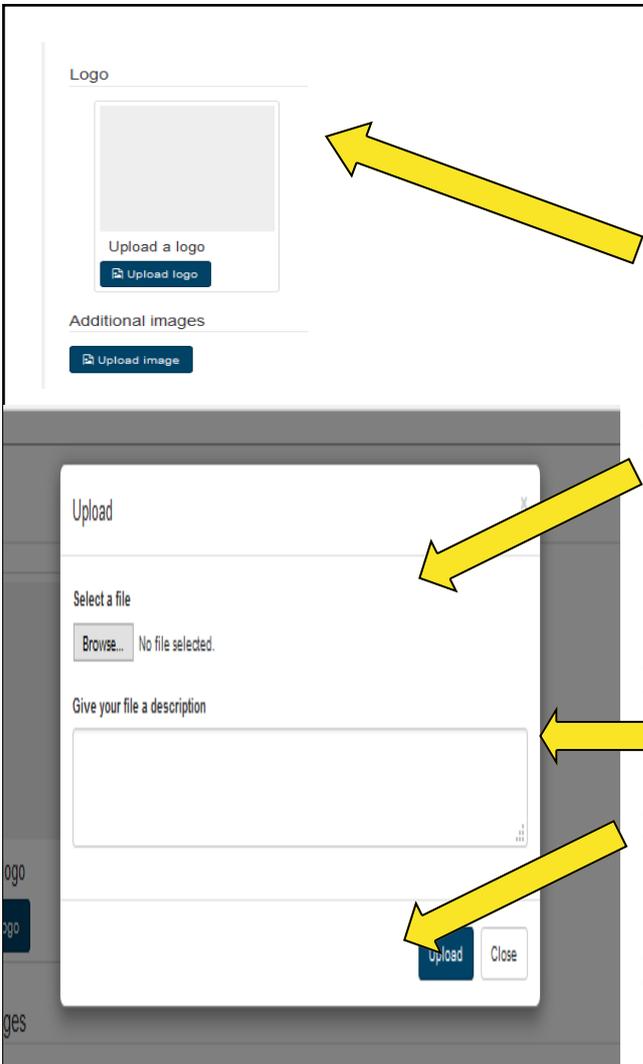
23. This will then be saved to your entry.

24. Add a document by clicking the dark Blue 'Add a new document' button in the 'Documents' section of the form.

25. You will then be prompted to choose your document from your files. Click the 'Browse' button, search your files and select your chosen picture.

26. Once selected click upload and wait for it to finish uploading. Give the file a description to explain to the viewer what it is.

27. This will then be saved to your

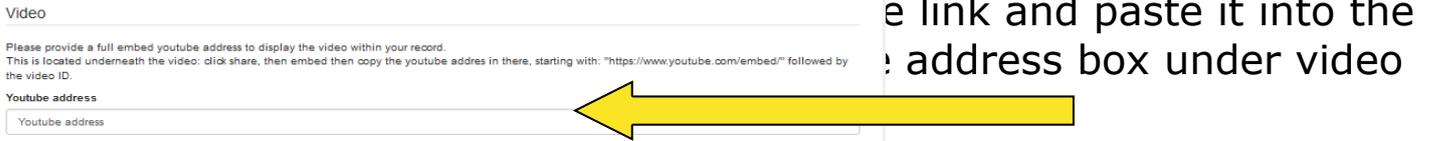




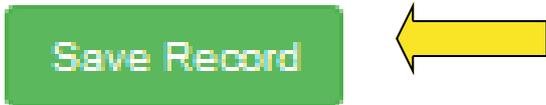
28. To add a video you will need to use Youtube. For instructions on how to upload videos to Youtube visit www.youtube.com and click the 'Upload' button.



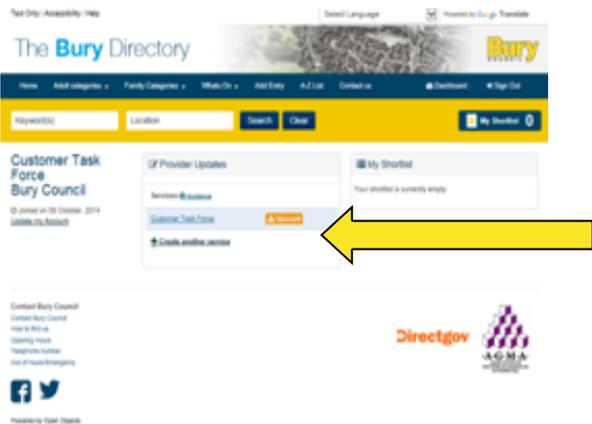
29. Once your video has been uploaded you will need to locate the embedded link. This will be under the video in the share option.



29. Copy the link and paste it into the address box under video



29. When you are happy with your entry and have completed the form click the dark blue 'Save Service' button at the bottom of the form. This will take you back to your 'Dashboard'.



30. Your new entry request will now be sent to The Bury Directory Team for authorisation. Until this is done there will be an orange box next to your entry that says queued. Once it has been accepted this will change to live and editing options will be allowed.

Please note: you can repeat this process (Steps 15 - 29) as many times as required, dependent on how many service, organisations or activities you are responsible for.

How do I add an activity or event?



31. Activities and events are added in the same way as a service entry. **Please follow steps 15 - 30.**

32. Once you have completed your entry return to the home page and click the 'Contact Us' button on the dark blue tool bar.

Contact Us

Your name

Your email address

Or telephone number if you would prefer

Your message to us

Please try and keep your message as brief as possible. We will contact you if we need further information.

Contact us

33. Complete the Contact Us form by filling out your name, email, telephone number and then please tell us the name of the entry you have made and ask us to categorise it as an activity/event. Click send and someone from The Bury Directory Team will action your request.

How do I categorise my entry and add keywords

Contact Us

Your name

Your email address

Or telephone number if you would prefer

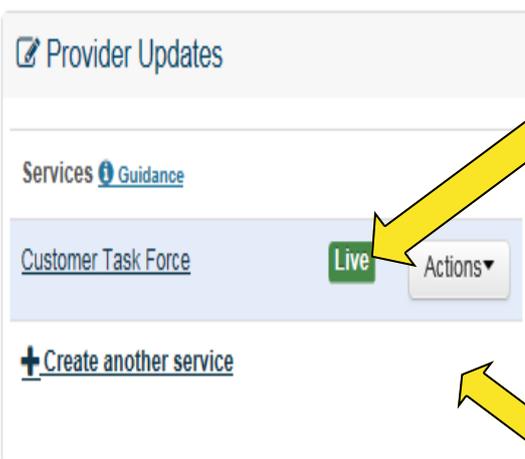
Your message to us

Please try and keep your message as brief as possible. We will contact you if we need further information.

Contact us

34. Complete step 33 and tell us where you would like to be categorised and any key words you want to be associated with. Click send and someone from The Bury Directory Team will action your request.

How do I update my entry?

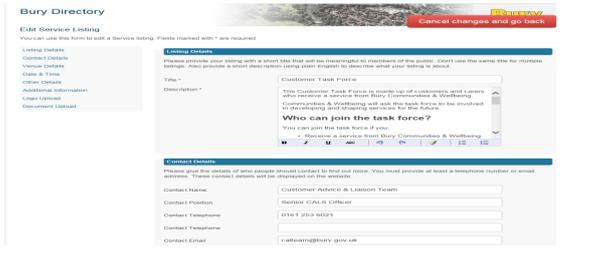


35. When you are signed in to your account locate the 'Provider Updates' section in the centre of your 'Dashboard' this is where your entries will sit. Pages which are live will have a green Live box next to them.

36. Chose the entry which you want to edit and click the 'Actions' Drop down list.



37. Click the 'Update' option on the drop down list. This will take you to the 'Edit Service Listing' form which is the same as the 'Add Service Listing' form but will already have your information in it.

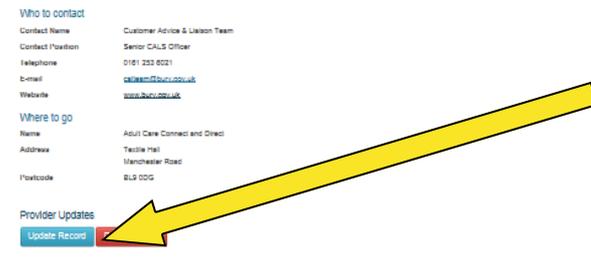


38. Edit your information, upload pictures and documents and save as in **Steps 17 - 30**.

Please note: you can update your pages as many times as required via the same method.



39. To see how your entry looks you can view the live page by clicking the 'View Live Record' option on the drop down list. This will take you to your page.

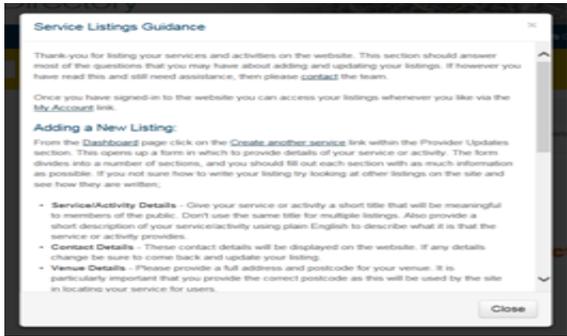


40. To update your page from here click on the blue 'Update record' button at the bottom of the page and complete **Steps 17 - 30** again.



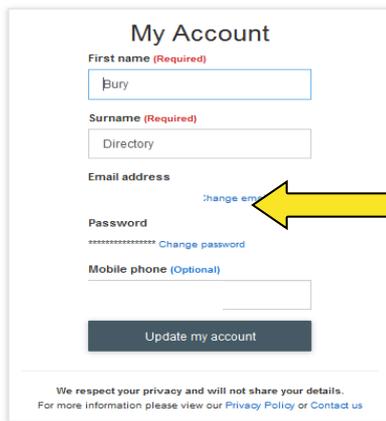
41. To delete an entry click the 'Delete' option on the drop down list.

Please note: all edits and deletions will be sent to The Bury Directory Team for authorisation before they change the live website.



42. For further guidance on creating and editing pages there is a document situated in the 'Provider Updates' area of your 'Dashboard'. Please click the link to read.

How do I update my account details?



My Account

First name (Required)
Bury

Surname (Required)
Directory

Email address
[Change email address](#)

Password
***** [Change password](#)

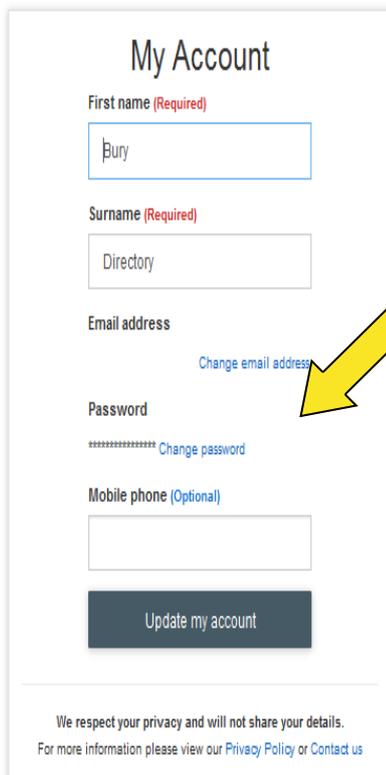
Mobile phone (Optional)

Update my account

We respect your privacy and will not share your details. For more information please view our [Privacy Policy](#) or [Contact us](#)

43. On the drop down list from the 'My Account' button, select 'Update Account'.

44. This will then take you to the page shown on the left.



My Account

First name (Required)
Bury

Surname (Required)
Directory

Email address
[Change email address](#)

Password
***** [Change password](#)

Mobile phone (Optional)

Update my account

We respect your privacy and will not share your details. For more information please view our [Privacy Policy](#) or [Contact us](#)

45. To change your password click the link under heading 'Password'. This will take you to a separate form where you can enter a new password and confirm it.

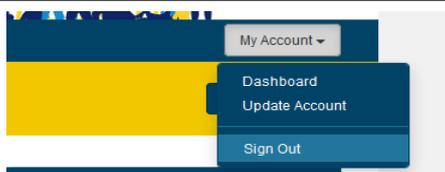
46. You can change your:

- First Name
- Surname
- Telephone
- Email

by filling out the sections on the form.

47. When you are happy with your details and have completed the form click the dark blue 'Update my account' button at the bottom of the form. This will let you know whether or not your account has been successfully updated or not.

How do I sign out?



48. Click on the 'Sign Out' option from the 'my account' button on the dark blue tool bar at the top of the page.

If you need further support with your account or using the directory please contact The Bury Directory Team at:

theburydirectory@bury.gov.uk