

What if I/ my child want something not listed on the site?

Please contact us. The Offer aims to be as comprehensive as possible but may still not cover all that is available.

**What if I/ my child is in another area but access Blackpool provision, for instance schools/ colleges?
What if I live in Blackpool but access services out of the area?**

Local Offers should cover provision that people who live within the area access, but a Local Offer will also cover provision that is out of the area as well . They may provide links to other Local Offers. If you require an Education, Health and Care Plan it is the responsibility of the authority within which you live to work with you in regard to this.

Please contact us on the numbers below:
01253 476593 or 476593

Blackpool's Local Offer



J114833_0914

NHS
Blackpool
Clinical Commissioning Group

Blackpool Council

Leaflet for parents and young people

Blackpool's Local Offer

The Local Offer outlines services available for children/ young people aged 0-25 years with special educational needs (SEN) and/or a disability that live in Blackpool. It also applies to their families. It was developed from April 2013 with representatives of services, parents and young people in Blackpool.

Where is it located?

From September 2014 the offer will be available on Blackpool's family information service site at www.blackpool.fsd.org.uk. Over the course of the year it will continue to grow and develop.

What is the Local Offer?

The site gives information about statutory services available to support 0-25 year olds with SEN and/or a disability and their families within Blackpool. It will help you find the services that best meet your needs. You will be able to search by need, an age range or by the type of service you are looking for.

However the site is much more than a list of services. It is a way of you telling us what services would best meet the needs of people in Blackpool aged 0-25 with SEN and/or a disability and their families.

How do I do this?

You can

- Use the area of the Local Offer site that is for feedback
- Leave a message on the phone line 01253 477100
- Email local.offer@blackpool.gov.uk
- Use deaftext 07796994908

Your comments will not appear immediately, but will do so, without identifying you, in a "you said, we did" section.

If they have implications for what we provide in Blackpool they will be discussed further by people who can make decision about how money is spent.

What if I cannot use the internet and want to access the Local offer?

You can

- Contact the numbers left, saying what information you want sent to you at your address
- Go to a place where there is internet access, such as local libraries
- Contact us on the above numbers if you need help with access or discuss with any current support.

What the Local Offer site is not for:

If you have a complaint about any service areas please go directly to that organisation, using their complaint procedures.

Any comment about an individual situation (e.g. a request for an increase or decrease in provision) should be made with that provider initially.