



**Due to the ongoing coronavirus situation not all services and activities listed on this website will be operating as normal. Click [here for more information.](#)**

## Families Need Fathers - Because Both Parents Matter

We support all parents, dads, mums and grandparents to have personal contact and meaningful relationships with children following parental separation.

We offer information, advice and support services to help parents to achieve a positive outcome for their children. Our Forum and our network of over 50 UK Branches also offer the pro-bono guidance of solicitors and others familiar with the operation of the family courts.

If you want detailed information or individual support for your case then you should join FNF where as a member, you will gain access to our Forum in which experienced volunteers, including solicitors can answer your questions.

Visit your nearest [FNF Branch](#) where meetings are run by experienced and knowledgeable volunteers who want to help you. Some of the more established branches run solicitors' clinics for the benefit of our members. We also have a telephone helpline which provides first-line support.

### When is it on?

**Session information** Monday to Friday 9.00am - 10.00pm and weekends 10.00am - 3.00pm

### Who to contact

**Contact position** National Helpline  
**Telephone** 0300 0300 363  
**E-mail** [fnf@fnf.org.uk](mailto:fnf@fnf.org.uk)  
**Website** [www.fnf.org.uk](http://www.fnf.org.uk)  
**Notes** Charity number 276899

### Where to go

**Name** Unit 501, The Pill Box Building  
**Address** 115  
Coventry Road  
London  
**Postcode** E2 6GG

### Disclaimer

**Durham County Council's Families Information Service does not promote nor endorse the**

**services advertised on this website. Anyone seeking to use/access such services does so at their own risk and may make all appropriate enquiries about fitness for purpose and suitability to meet their needs.**

Call the Families Information Service: **03000 269 995** or email: **[fis@durham.gov.uk](mailto:fis@durham.gov.uk)**



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